

e-NIT Ref.No.JKB/E&ED/Servo-Stabilizers/2026-1830
Dated: 01-08-2026



**Online e-RFP
for
Empanelment of Firms for Supply, Installation, Testing &
Commissioning of Servo Stabilizers for Business Units/ ATM's
& Offices of the Bank
(Only Principle manufacturers/OEM's can apply)**

e-NIT Ref. No.: JKB/E&ED/Servo-Stabilizers/2026-1830
Dated: 01-08-2026

Issued by:
J&K Bank Ltd.
Estates & Engineering Department,
Corporate Headquarters, Srinagar,
M. A. Road Srinagar, 190 001 J&K Tele: 0194- 2481928
email: engineering.chq@jkbmail.com, electrical.chq@jkbmail.com

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Schedule of events

RFP Reference Number	JKB/E&ED/Servo-Stabilizers/2026-1830 Dated: 01-08-2026
Department Name	Estates & Engineering (Electrical) Department, Corporate Headquarters, M.A. Road, Srinagar 190 001, J&K
Scope of Work	The Bidder/OEM shall supply/install SERVO STABLIZERS at various Branches/ATM's & offices located all across UT's of Jammu & Kashmir and Ladakh
BIDs Submission Mode	On-Line through Bank's e-Tendering Service Provider's Portal https://jkbank.abcprocure.com
Tender Type	Open
Period of contract	2 years
Mode of Tender Submission	Online -2 bid (Technical & price bid)
Type of Contract	Supply, Installation, Testing & Commissioning.
Consortium	Consortium Bids are not allowed.
Eligibility & Technical Criteria	As per Tender Document
Contact details of issuing department (Name, Email address for sending any kind of correspondence regarding this RFP)	1. Mr. Basharat Ahmed Wani (I/C Engineering & Estates, CHQ) 2. Mr. Mujeeb Manzoor Shah - (I/C Electrical Sec., CHQ) 3. 3. Mr. Muzamil Ajaz Qureshi, Electrical Section BSD,J&K Bank,Corporate Hqrs, M.A. Road Srinagar, Kashmir 190 001 Dept mail ID: electrical.chq@jkbmail.com Ph.No. 0194-2481928/29/30, Ext 1202
Bid Document Availability including changes/amendments, if any to be issued	NIT can be downloaded from and submitted on Bank's e-Tendering Services Provider's Portal https://jkbank.abcprocure.com from August 04, 2026, 16.00 Hrs. to August 25 , 2026, 17.00 Hrs.
Pre-bid Queries submission Date and Mode	All Clarifications / Queries shall be raised online only through e-Tendering Portal https://jkbank.abcprocure.com by or before August 11, 2025 Hrs.
Clarifications to pre-bid queries will be provided by the Bank.	All communications regarding points / queries requiring clarifications shall be given online through prescribed e-Tendering Portal on August 18, 2026.

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Last date and time for Bid submission	August 25 , 2026, 17.00 Hrs.
Address for submission of Bids	On-Line through Bank's e-Tendering Service Provider's Portal https://jkbank.abcpocure.com
Reverse Auction	On a subsequent date which will be communicated to such Bidders who qualify in the Technical Bid.
Bid Validity Period (Days)	180 days
Details of Documents to be Submitted	As mentioned in tender document
Tender Fee to be deposited through online Transfer/NEFT	₹1,500/- (Rupees One thousand five hundred only) to be credited through Bank Transfer/NEFT only vide below details: Account Name: Tender Fee/Cost Account 16-digit Account No : 9931530300000001 IFSC Code: JAKA0HRDCHQ Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K - 190001 Tran or UTR Number may be uploaded on E-tendering portal (Tender/Participation fee is exempted for all MSEs, Start-ups as recognized by DIPP- Eligible entities shall upload proof in support of claiming the aforesaid exemption)
Earnest Money Deposit (EMD) [Refundable]	Rs.1,00,000/- (Rupees One Lakh only) to be deposited to below detailed A/c through NEFT / RTGS/ Bank Transfer only: Account Name: Earnest Money Deposit (EMD) 16-digit Account No : 9931070690000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K - 190001 UTR No. / Tran No. & Date be uploaded on the e-Tendering Portal as Proof. (EMD is exempted for all MSEs, Start-ups as recognized by DIPP-Eligible entities shall upload proof in support of claiming the aforesaid exemption)

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Performance guarantee	Rs. 1,50,000/- (Rupees One lakh fifty thousand only) To be submitted in the form of CDR/ FDR or Bank guarantee and shall remain valid for a period of 60 (sixty) days beyond the date of completion of contract.	
For e-Tender related Queries	Service Provider: M/s. E-procurement Technologies Limited (Auction Tiger) , B-705, Wall Street- II, Opp. Orient Club, Ellis Bridge, Near Gujarat College, Ahmedabad- 380006, Gujarat	
	Help Desk:	
	Sr. No	Name
	1	Sandhya Vekariya – 6352631968
	2	Suraj Gupta – 6352632310
	3	Ijlalaeahmad Pathan – 6352631902

ANNEXURE-I

Eligibility Criteria for selection of vendor/s for SITC of Servo Stabilizers.

1. The prospective bidders should have a minimum experience of **five years (05)** in the designing, supply, testing, installation & commissioning of Servo Stabilizers, Substations, HT-AVR, Isolation Transformers, CT/PT, AVR's as on **31.12.2025**.
2. The bidder should **not have booked loss for two years** continuously during the last 3 years.
3. The bidder should **not have been terminated/ blacklisted** by any Govt. Department, Bank, and PSU etc. previously.
4. The bidder should have a **Service footprints in the UT's of J&K and Ladakh.**
5. Average turnover of the firm **not to be less than Rs. 50 lacs for the last 3 financial years (2022-23, 2023-24 and 2024-25).**

Other documents required to be submitted by the bidders.

1. Financials of OEM (Balance sheet and Statement of Profit & Loss accounts), for the years 2022-23, 2023-24 and 2024-25.
2. List of Customers-Client base, Central and State Government Undertakings, Banks and orders received during the last three years.
3. The bidder should have an established service support network in the Union Territories of Jammu & Kashmir and Ladakh. In case such service infrastructure is not available at the time of bidding, the successful bidder shall establish the required service support offices/centres in both UTs within 30 (Thirty) days from the date of issuance of the Letter of Award (LoA)/Work Order. Failure to comply within the stipulated period shall constitute a material breach of the contract and may lead to appropriate action, including cancellation of the award, forfeiture of Performance Security, and other contractual remedies available to the Bank.
4. Quality Certification, if any, obtained from ISO/Others.
5. ITR's for the last three financial years (i.e. 2022-23, 2023-2024, 2024-2025).
6. Certificates on Satisfactory Product Performance and Customers Service from the concerned government, other reputed companies.
7. Address with Telephone and e-mail of Corporate Office, Local Office, Regd. Office, Factory and support offices and contact personnel.
8. Name, address, and contact Nos. & contact person in the UT's of J&K and Ladakh.
9. List of Technical Personnel attached to the company, their designation, qualification and experience.
10. Receipt of EMD **Rs.1,00,000/-** (to be submitted on-line)
11. Receipt of Tender Fee **Rs. 1,500/-** (to be submitted online).
12. GST Registration.
13. Unconditional acceptance letter.
14. Undertaking for non-termination/Blacklisting & Litigation Certificate by CA.
15. Bid Security Declaration, if applicable

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ANNEXURE-II
Details to be submitted by bidder

S. No.	Particulars	Details/ Remarks
1	Name of the Bidder	
4	Constitution of Bidder (Whether proprietor, partnership, company etc.)	
	Year of Establishment	
5	Name of Proprietor/ Partners/ Directors etc. as the case may be.	
6	Name of the authorized signatory along with contact no. and email id.	
8	Address of Office establishment along with contact no. & Email address	
9	PAN of bidding firm (Attach Along with PAN of Proprietor/ Partners/ Director / Authorized personnel)	
10	Registration No. (Attach Registration Certificate)	
11	GST No. (Attach GST Registration)	
12	ISO Certifications (Attach Certificates)	
13	Labour/ EPF registration details & No. of Employees registered	
14	List of work orders duly executed in last five years (Attach works orders along with corresponding completion certificates/ satisfactory performance certificates) Attach detailed summary list also	
15	Existing Clientele Name & work order details (Attach detailed summary list)	

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16	Turn over statement of last three financial years:- 2022-23, 2023-24 and 2024-25. (Turnover mentioned should be exclusively pertaining to Supply / service of Servo Stabilizers, Substations, HT-AVR, Isolation Transformers, CT/PT, AVR's and same shall be verified by Chartered Accountant) (Supporting Balance/ Profit & Loss statement to be attached)	
17	Tax clearance details for last three financial years:- 2022-23, 2023-24 and 2024-25	
18	Income tax returns of Bidding Firm/ Company for the last three financial years :- 2022-23, 2023-24 and 2024-25.	
19	Service centre/ Authorized dealers/ Channel partners details in: a. Srinagar b. Jammu c. Ladakh d. Rest of India Attach complete list of service Network in India	
20	Details of service Engineers/ technicians along with place of operation	
21	Undertaking for non blacklist Annexure IX	
22	Litigation certificate Annexure X	
23	Unconditional acceptance letter Annexure VIII	
24	Tender fee details	
25	EMD details	
26	Bid security declaration Annexure XII	

ANNEXURE III TECHNICAL SPECIFICATIONS

S.NO.	Characteristic features	Range of values
1	Input voltage	90V - 250 V Line to Neutral 156 V -433 V Line to Line
2	Type	Unbalanced
3	Cooling	Oil Cooled
4	Output Voltage	220V +1% line to neutral
5	Overload Capacity	25% for continuous four hours in 24 hours of operation
6	Metering	Digital/ Analog Voltmeter and Ammeter AE/LT make only
7	Indicators	For each phase
8	Windings	Copper wound
9	Class of Insulation	A
10	Supply frequency	50 Hz (+/-2%)
11	Ambient Temperature	55 Degree Celsius at 90% relative humidity
12	Efficiency	95 % and Above
13	Controls	a) Auto Manual mode selector switch b) Input/output Voltage indication selector switch c) Increase/decrease toggle switch for manual mode d) Output Voltage (Adjustable potentiometer) e) VSS/ASS Switches, Analog/Digital Voltmeter and Ammeter
14	Protection	a) Over Voltage Trip b) Under voltage Trip c) Over Current trip d) Time delay of 10 Second e) Auto protection in manual mode f) Single Phase Protection
15	Wave Form Distortion	NIL
16	Effect of load power Factor	NIL
17	Regulation	1% from no load to full load
18	Correction Speed	50 volts/Sec
19	Oil	Power oil/True oil (Fresh)
20	Container/Tank	14 SWG powder coated (latest tank process)
21	Metering	Make AE/LT

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22	MCB/MCCB/Contactor	Make Legrand/ABB/Schneider
23	VSS/ASS/Voltmeter/Ammeter	Make AE/LT
24	Indicator Lamps	Make AE/LT

The servo Stabilizers should have separate Buck Boost Transformer & separate Dimmer. Any deviation in design to the Servo Stabilizers already in Vogue with the bank (Like Change in Dimmer, design to linear etc), shall have to be got vetted through the Banks Engineer and same shall be at his discretion to be allowed or not. IS Standard IS9815/1981, IS335 shall apply.

Further points to note

- A. All metering should be Digital/Analog.
- B. Tank/enclosure should be of 14 SWG, Powder coated
- C. Proper arrangement for Lifting (By providing Hooks) and Wheels should be provided for smooth movement of the set.
- D. Comprehensive onsite Warranty period - 2 years
- E. The tank housing the oil, Dimmer and buck boost transformer should be clearly separated from the circuitry
- F. MCB in case of Single phase and TP MCCB in case of three phase Servos have to be provided of rated output current rating of transformer
- G. Proper arrangement needs to be provided for the connection of input and output cables i.e Bus bars/ Connectors of requisite rating.
- H. The price shall include the cost of shifting servos up to the second floor.

Variac /Dimmer Coil Rating Input 90 Volts Line to neutral

S.NO	Item	Rating of Variac/Dimmer Coil
1	5 KVA SP	35A
2	7.5 KVA SP	50A
3	10 KVA SP	70A
4	12.5 KVA SP	85A
5	15 KVA SP	100A
6	15 KVA TP	35 A per phase
7	20 KVA SP	135A
8	20 KVA TP	50A per phase
9	25 KVA SP	170A
10	25 KVA TP	60 A per phase
11	30 KVA TP	75 A per phase
12	40 KVATP	85 A per phase

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13	45 KVATP	100 A per phase
14	50 KVATP	115 A per phase
15	60 KVATP	135 A per phase
16	75 KVATP	170 A per phase
17	90 KVATP	200A per phase
18	100 KVA TP	240 A per phase
19	125 KVA TP	280 A per phase
20	250 KVA TP	560 A per phase

Note: - There should be separate Dimmer & separate Buck Boost Transformer for all the ratings.

Schedule of inspection and Testing

The equipment shall be inspected and tested before dispatch to the consignee by **CEIL / Banks Engineers**. Also specify whether the firm has its own testing lab if yes where, if no where are the sets to be tested. The scope of inspection shall include testing of stabilizers as prescribed in relevant IS code. Following tests shall be incorporated as per IS9815 of 1994 & IS8447 of 1889.

1. Open Circuit test.
2. Short Circuit test.
3. % age regulation (No load to full load)
4. Insulation Resistance test
5. High Voltage test (Flash test)
6. Temperature rise test with short circuit method (Type test)
7. Test for Continuous Operation and specified current carrying capacity.
8. Over Voltage/under Voltage Test
9. Over Current Test/Checking of MCB/MCCB
10. Single Phasing Test (three phase servos)
11. Test for checking all protections and controls
12. Transformer Oil test
13. Checking of gauge of the Tank
14. Control Circuitry test under load conditions
15. Efficiency calculation/check
16. Rate of voltage correction test.

Seal/Signature of Firm

ANNEXURE IV

General Terms and conditions.

1. Name of the work

Empanelment of Vendor/Vendors for Supply installation, testing and commissioning of Servo motorized voltage stabilizers as per the details provided in the tender document.

2. Scope of work

- i.) The supplier shall accept full responsibility for the correctness and for the faultlessness of the equipment so that the purpose of installation is served with maximum operational dependability and efficiency.
- ii) Except as otherwise provided herein the supplier shall be responsible for supply of Servo motorized voltage stabilizers and thereafter carry out the necessary installation and successful commissioning.
- iii) The specifications given are minimum. Bidders can quote equivalent or higher technical specifications to meet the Bank's requirement. However no weightage would be given for higher configurations.

3. Manner of manufacture

- i. The Servo motorized voltage stabilizers to be supplied and all works to be done under this order shall be manufactured and executed in a manner set out in relevant IS specifications to the satisfaction of the Bank.
- ii. The supplier warrants to the Bank that upon delivery, all materials, apparatus/equipment to be provided under this order shall be new from original manufacturer, free from any defects and all components thereof will fulfill the performance data characteristics and properties and serve the purpose with maximum operational dependability.

4. Delivery

The Servo motorized voltage stabilizers sets shall be delivered and installed within **three Weeks** from the date of the issuance of order. Any delay in execution of the order on part of the selected bidder, unless such delay qualifies for force majeure clause, shall result in penalties being imposed by the Bank on the selected bidder/s as follows- an amount equivalent to 1% of the cost of servo stabilizer for first week, 2% for second week, 3% for third week and onwards subject to a maximum ceiling of 10% of the order cost and the amount so arrived at shall be deducted by the Bank, from any amount payable to the bidder/s in respect of the particular or any other orders/installations. In addition, the Bank reserves the right to cancel the purchase order/s and forfeit/invoke EMD/performance guarantee besides the bidder/s shall be duty bound to compensate the Bank for any losses suffered by the Bank on such account (to be determined by the Bank). Also the Bank may Black List the bidder/s from further participation & inform IBA to delist the bidder/s from entire Banking Industry.

5. Consignee

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The consignee of servo stabilizers to be supplied under this order shall be J&K Bank limited. The servo stabilizers shall be dispatched through a registered transport company duly insured and shall be delivered and erected at site. No claims on account of transit damages or losses shall be entertained. The supplier shall make well the loss/damages/replacement quickly, if any caused during transit.

6. Safety

The supplier shall at all times conduct his operation in such a manner so as to avoid any risk of bodily harm to persons or damage to property. In addition the supplier shall comply with all applicable safety standards, codes and regulations.

7. Penalty

In case of non-execution of order, backout, default, delay on part of the selected bidder, unless such delay qualifies for force majeure clause, shall result in penalties being imposed by the Bank on the vendor as follows- an amount equivalent to 1% of the cost of servo stabilizer for first week, 2% for second week, 3% for third week and onwards subject to a maximum ceiling of 10% of the order cost and the amount so arrived at shall be deducted by the Bank, from any amount payable to the bidder/s in respect of the particular or any other orders/installations.

The company shall ensure a call resolution time within the warranty period for maximum 48 hours from the time of call logging. The penalty equivalent to 10% of the equipment cost shall be charged if the call remains unresolved for more than four days at a stretch. Failure to resolve the call within the stipulated time (i.e. 48 hours from call logging time) on more than two occasions in a year will attract penalty of 10% of the order value.

8. Sufficiency of quoted price.

- i. The supplier shall be deemed to have satisfied himself as to the correctness and genuineness of the quoted price. The rates shall cover all his obligations under the order and all matters and things necessary for the proper execution of his supplier obligations.
- ii. No price variations shall be allowed for any rise or fall in cost of labour, materials or any other factors influencing the order price. However, the impact due to change in taxes on account of Govt. stipulations may be considered after written request of the bidder. However, this cannot be claimed as a matter of right by the Bidder.
- iii Order price quoted shall be inclusive of installation, testing, commissioning and all taxes, duties, levies, inspection charges, and freight up to site, insurance and local taxes.

9. Testing

The supplier shall get the stabilizer inspected and tested by CEIL (or any other third party testing agency as approved by Bank from time to time)/ Banks Engineer at his own cost (As desired by the Bank). The Bank may relax the inspection/ testing pre-condition, which however shall be at the sole discretion of the Bank and Banks decision in this regard shall be final. Should any test report at any stage of warranty period show that the equipment or any part thereof does not meet guaranteed data as per the specifications, the Bank shall be at liberty to reject the whole equipment or part thereof as the case may be and impose penalty which may be equivalent to the cost of the equipment or any other amount as may be decided by the Bank.

10. Payments

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Payments shall be released as under:-

- a) 90 % after Supply, installation and successful commissioning.
- b) 10% after end of warranty period or against submission of Bank guarantee of equivalent amount.
- c) TDS as applicable shall be deducted from the bills.
- d) SNR- In case site is not ready, 75% payment shall be released after 1 month of supply and the balance 15% to be released as soon as the Servo is commissioned or three months from the date of supply, whichever is earlier.

11. Warranty.

a) The servo stabilizer shall carry a comprehensive warranty of 2 years from the date of commissioning. The supplier at his cost will do good any defect developed during this period, which may include replacement of defective part or even Servo Stabilizer.

b)The supplier must possess technical support at Jammu, Srinagar & Ladakh .

12. Final Taking over

On the completion of warranty, the system equipment shall be finally taken over by the Bank provided no defect or deficiency remain uncertified by the supplier. Retention Money shall be released after one month from the date of elapsing of warranty.

13. Validity

The Tender shall remain valid for our requirement for a period of Two years. The period of the empanelment of the firm is extendable/ or can be reduced at the discretion of Bank.

14. Site of Installation

The site of installation shall cover all the Branches/Offices of J&K Bank that lie in entire UT's of J&K & Ladakh

15. Vendor Selection/ Scrutinization

The Selection of the vendor for participation in commercial Bid shall be done as appended below.

- a) Online Scrutinization of the Documents submitted by the Firm.
- b) Further Evaluation of the firms on the basis of Shop survey /vendor manufacturing facility through site visit and Technical /Commercial checks at the vendors factory outlet by Banks Engineers/ officials.
- c) Bank reserves the right to accept or reject any vendor without assigning any reason thereof.
- d) Bank shall be conducting Reverse Auction for rates offered by Bidders.
- e) All the documents shall be accepted online within the specified date and time.
- f) The bid document is available online on the bank's website www.jkbank.com. The bidder is required to submit scanned copy of receipt of Bank Transfer/NEFT towards cost of bid document in favor DGM (BSD).

16. The successful bidder shall maintain an adequate stock of pre-tested Servo Voltage Stabilizers of the ratings specified in the bidding documents at its warehouse/office/godown located within the Union Territory of Jammu & Kashmir. The Bank shall not bear any cost or liability towards the establishment, operation, maintenance, replenishment, insurance, or management of the bidder's inventory. It shall be the sole responsibility of the bidder to ensure that the prescribed minimum stock levels are maintained at all times to facilitate prompt replacement and uninterrupted service.

The successful bidder shall maintain the following minimum inventory at all times:

- 10 KVA (Single Phase) - 03 Nos.
- 15 kVA (Single phase) - 03 Nos.
- 20 KVA (Three Phase) - 03 Nos.
- 25 KVA (Single Phase) - 03 Nos.
- 30 KVA (Three Phase) - 03 Nos.

Failure to maintain the prescribed minimum inventory at any point during the contract period shall be treated as a material breach of the contract and may attract penalties, including recovery of losses, imposition of liquidated damages, or termination of the contract, at the sole discretion of the Bank.

17. The tendering will be two cover attachment system as under.

1.1 Technical Cover (Attachment-I).

Shall contain all the documents mentioned in **Annexure-I & II** along with tender documents cost of Rs 1,500/= & EMD of Rs. 1,00,000/=.

1.2 Financial Cover (Attachment-II).

Shall contain the prices of the offered products/items.

18. The bidders shall be short listed on the basis of Technical evaluation, submission of all documents as per **Annexure-I & II** and conditions laid down therein or elsewhere in the tender document and the financial bid of only short listed bidders shall be considered for final evaluation. Final selection of the bidder/s shall be based on the least financials quoted in the financial bid/ Reverse Auction.
19. Prices quoted by bidders shall be **FOR** site (installation of Servo stabilizers & related accessories) and shall include all taxes.
20. Successful bidder shall be required to submit a **Performance Guarantee** for an amount of **Rs. 1,50,000/-** which can be submitted in the form of CDR/ FDR or Bank guarantee and shall remain valid for a period of 60 (sixty) days beyond the date of completion of contract, whereas, EMD of unsuccessful bidders shall be released within a period of 1 month from the date of award of Contract. EMD of successful bidder shall be released after submission of performance guarantee. Furthermore, in case of any further extension in the contract, Performance Guarantee of the successful bidder/s shall also have to be accordingly extended as per such extension term. Besides, the successful bidder/s who have claimed EMD exemption (on account of being MSEs, start-ups recognized by DIPP) at the time of applying for the tender shall have to submit performance guarantee at the time of award of contract which shall be retained as

mentioned above. EMD shall not carry any interest and Bank Guarantee should be from a scheduled commercial Bank other than J&K Bank Ltd. acceptable to the Bank.

21. Within the warranty period, the bidder/s shall ensure a call resolution time of maximum 48 hours from the time of call logging. Penalty equivalent to 10% of the equipment cost shall be charged if the call remains unresolved for more than four days at a stretch. Furthermore, failure to resolve the call within the stipulated time (i.e. 48 hours from call logging time) on more than two occasions in a year will attract penalty of 10% of the order value. The penalty amount so arrived at shall be recovered from the payment/s outstanding from the Bank side in favor of the bidder/s against any executed order/s or attract forfeiture/invocation of EMD/performance Guarantee.
22. The tender shall be decided on the basis of the lowest bid received for each line item/variant and the same will be decided by online reverse auction, conducted through Bank's e-portal. Furthermore, the date of reverse auction will be intimated to such Bidders who qualify in the Technical Bid subsequently.
23. The Bank shall be at liberty to select more than one bidder for the supply, installation, testing & commissioning of servo stabilizer. In such a multi-bidder scenario, the bank shall have the right to apply its discretion in division of the work between the selected bidders. The Bank may also reject all or any of the tenders at its discretion without assigning any reasons whatsoever.
24. Bidders whose bids are found responsive after technical & financial evaluation and complete in all respects for award of contract shall have to enter into an agreement with J&K Bank for a minimum period of two years, unless and until extended for a further period of time on mutually agreed terms and conditions, in the format attached herewith the tender. There shall not be any escalation in rates due to impact of any external factor like price hike, duties, etc. However, the impact due to change in taxes on account of Govt. stipulations may be considered after written request of the bidder. However, this cannot be claimed as a matter of right by the Bidder.
25. No deviations on specifications/terms & conditions of tender documents are permitted unless authorized by the Bank in writing. Any clarifications from bidders on tender documents can be obtained before bid submission date via mode specified in tender document.
26. The Bidder shall be deemed to have satisfied himself as to the correctness and sufficiency of the quoted price. The rates shall cover all the obligations under the order and all matters and things necessary for the proper execution of the order.
27. All costs and expenses incurred by interested bidders in any way associated with the development, preparation, and submission of responses, including but not limited to the attendance at meetings, discussions, demonstrations, etc. and providing any additional information required by J&K bank, will be borne entirely and exclusively by the Bidder.
28. Each Bidder having responded to this RFP acknowledges to have read, understood and accepts the selection & evaluation process mentioned in this RFP document. The Bidder ceases to have any option to object against any of these processes at any stage subsequent to submission of its responses to this RFP.

29. Bank reserves the right to:
- Reject the proposals received in response to the RFP containing any deviation
 - Extend the time for submission of proposal.
 - Modify the RFP document, at any given point of time, by an amendment that would be notified by issuing corrigendum.
30. The bidder shall not assign or outsource the works undertaken by them under this RFP contract awarded by the Bank.
31. The successful bidder undertakes to keep the J&K Bank indemnified in case of any loss or damage howsoever arising out of or related to breach of contract, statutory duty or negligence by the bidder in his performance of the contract.
32. The bidders shall observe the highest standard of ethics during the procurement and execution of such contract and shall not indulge in any corrupt and fraudulent practice.
33. The selected bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if any to the extent that its delay in performance or other failure to perform its obligation under this contract is the result of an event of force Majeure.
34. For purpose of this clause, “Force Majeure” means an event beyond the control of the contractor and not involving the contractors fault or negligence and not foreseeable. Such events may be due to but are not restricted to wars, riots, earthquakes, fire, epidemic, quarantine restrictions, any act of god, act of govt. of India, trade embargos, or any other such cause, which is beyond the reasonable control of the party
35. The party claiming benefit of force majeure shall however not be entitled to the same unless it has intimated the other party of the occurrence of such an event within five working days from the occurrence of such force majeure event indicating therein the steps that it is taking or intending to take to mitigate the effect of such force majeure on the performance of his obligations under this agreement and shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. Notwithstanding above, the decision of the bank shall be final and binding on the contractor regarding termination of contract or otherwise”.
36. The validity of bids shall be 180 days from the last date of submission of bids. Validity beyond 180 days from the last date of submission of bids shall be by mutual consent. However, the final decision in this regard shall lie with the Bank.
37. Bids without Earnest Money Deposit (EMD)/Tender fee shall be rejected out rightly except the ones claiming exemption as granted in the tender which needs to be substantiated by submitting proper documentary evidence in support of the said exemption claim.
38. In case of any dispute arising out of the contract, Courts of Srinagar in J&K only will have jurisdiction to adjudicate cases related to such disputes.

39. Incomplete or conditional tenders shall be rejected out rightly. Furthermore, Bank reserves the right to reject any bid and, annul the bidding process and reject all bids at any time prior to award of contract. The Bank will have no liability towards the bidder or bidders effected as such or any obligation to inform the affected bidder or bidders.
40. The Bank will be within its right to ask the bidder to furnish any additional document at any point of time during the technical evaluation and failure on the part of the Bidder to do so may lead to cancellation of that particular bid.
41. Bidders shall strictly follow the two cover attachment process prescribed for the tender and shall not in any case submit Price bid/Financial bid or any kind of price related information in the Technical cover as doing the same shall render the bid invalid and shall be rejected as a result.
42. The bidder shall have to bid for all three three zones i.e Kashmir division, Jammu division & Ladakh division listed out in Annexure-V, Annexure-VI & Annexure-VII of the tender and in no case partial bidding will be allowed as doing the same will result in cancellation of that bid.
43. Any contrary observation during technical/ financial evaluation of the bids or deviation in performance post award of the contract with regards to Technical specifications prescribed for the servo stabilizers in Annexure-III of the tender by the bidder shall result in termination of contract along with forfeiture/invocation of EMD/ Bank Guarantee respectively.
44. More than one Bidder can also be empanelled. Therefore, the lowest bidding agency shall not have sole claim. The L1-rate Vendor will get at least 60% of the orders and the remaining work orders may be given to L2 @25% and/or L3 @15 % of the work , provided they accept the L1 Rates. In case L2 and L3 Bidder cannot match the L1 Price, offer will be made to L4 Bidder and so on. In case L2 Bidder matches the L1 price, order will be split in the ratio of 60 percent to 40 percent. Furthermore, if no bidder matches L1 Price, 100 percent of the orders will be awarded to L1 Bidder. Bank's decision in this regard will be final. During the contract period, if the empanelled vendor backs out or fails to deliver the servo stabilizers as per the terms and conditions, Bank shall have the discretion to offer the ratings of servo stabilizer ratings assigned to defaulting vendor to other empanelled / participating agencies on L1 rates.
45. It is required that Bidders observe the highest standard of ethics during the procurement and execution of such contracts and not to indulge in any corrupt and fraudulent practice.
46. "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of an official in the procurement process or in contract execution.
47. "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of contract to the detriment of the Bank and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Bank of the benefits of free and open competition.
48. The Bank reserves the right to reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

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49. The Bank reserves the right to declare a Bidder ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it becomes known that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

Terms and conditions accepted
Seal & Signature

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ANNEXURE V
PRICE BID for Kashmir Division

Part A - Single phase (Input Voltage 90 Volt -250 Volts)

S No	Rating	Total price per unit (Rs) (Inclusive of GST) Inclusive of Installation/ Testing/ Commissioning
1	5 KVA 1 phase	
2	7.5 KVA 1 phase	
3	10 KVA 1 phase	
4	15 KVA 1 phase	
5	20 KVA 1 phase	
6	25 KVA 1 phase	

Part B - Three phase Unbalanced Type (Input Voltage 156 Volt -433 Volts)

S No	Rating	Total price per unit (Rs) (Inclusive of GST) Inclusive of Installation/ Testing/ Commissioning
1	20 KVA 3 Phase	
2	25 KVA 3 Phase	
3	30 KVA 3 Phase	
4	40 KVA 3 Phase	
5	45 KVA 3 Phase	
6	50 KVA 3 Phase	
7	60 KVA 3 Phase	
8	75 KVA 3 Phase	
9	90 KVA 3 Phase	
10	125 KVA 3 Phase	
11	250 KVA 3 Phase	

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Seal & Signature of the Firm

ANNEXURE VI
PRICE BID for Jammu Division

Part A - Single phase (Input Voltage 90 Volt -250 Volts)

S No	Rating	Total price per unit (Rs) (Inclusive of GST) Inclusive of Installation/ Testing/ Commissioning
1	5 KVA 1 phase	
2	7.5 KVA 1 phase	
3	10 KVA 1 phase	
4	15 KVA 1 phase	
5	20 KVA 1 phase	
6	25 KVA 1 phase	

Part B - Three phase Unbalanced Type (Input Voltage 156 Volt -433 Volts)

S No	Rating	Total price per unit (Rs) (Inclusive of GST) Inclusive of Installation/ Testing/ Commissioning
1	20 KVA 3 Phase	
2	25 KVA 3 Phase	
3	30 KVA 3 Phase	
4	40 KVA 3 Phase	
5	45 KVA 3 Phase	
6	50 KVA 3 Phase	
7	60 KVA 3 Phase	
8	75 KVA 3 Phase	

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9	90 KVA 3 Phase	
10	125 KVA 3 Phase	
11	250 KVA 3 Phase	

Seal & Signature of the Firm

ANNEXURE VII
PRICE BID for Ladakh Division

Part A - Single phase (Input Voltage 90 Volt -250 Volts)

S No	Rating	Total price per unit (Rs) (Inclusive of GST) Inclusive of Installation/ Testing/ Commissioning
1	5 KVA 1 phase	
2	7.5 KVA 1 phase	
3	10 KVA 1 phase	
4	15 KVA 1 phase	
5	20 KVA 1 phase	
6	25 KVA 1 phase	

Part B - Three phase Unbalanced Type (Input Voltage 156 Volt -433 Volts)

S No	Rating	Total price per unit (Rs) (Inclusive of GST) Inclusive of Installation/ Testing/ Commissioning
1	20 KVA 3 Phase	
2	25 KVA 3 Phase	
3	30 KVA 3 Phase	
4	40 KVA 3 Phase	
5	45 KVA 3 Phase	

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6	50 KVA 3 Phase	
7	60 KVA 3 Phase	
8	75 KVA 3 Phase	
9	90 KVA 3 Phase	
10	125 KVA 3 Phase	
11	250 KVA 3 Phase	

Seal & Signature of the Firm

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ANNEXURE VIII

UNCONDITIONAL ACCEPTANCE LETTER To be provided on letter head of the Bidder

**Deputy General Manager-BSD
J & K Bank Ltd
Corporate Headquarters
M.A.Road, Srinagar, J & K**

Sir,

ACCEPTANCE OF TENDER CONDITIONS

- 1.0- I/We hereby accept the tender conditions, finalized specifications, commercial terms & conditions in its entirety without any deviation and ambiguity for the contract.
- 2.0- The special conditions of the tender have been noted wherein it is clarified that after accepting the tender conditions including finalized specifications, commercial terms & conditions in its entirety, it is not permissible to put any remarks/conditions(except unconditional rebate on price if any) in the tender enclosed and the same has been followed in the present case. In case, this provision of the tender is found violated after opening the cover No. 2 (price bid). I/We agree that the tender shall stand rejected and J&K Bank Ltd. shall without prejudice to any other remedy be at liberty to forfeit absolutely the full earnest money.

Yours Faithfully

Signature of the Bidder with seal

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ANNEXURE IX

Undertaking for Non-Blacklisted To be provided on letter head of the Bidder's Company/Firm

**To,
DGM,
Business Support Division
J&K Bank Corporate Headquarters,
M A Road Srinagar, 190001**

**Sir,
Reg: SITC of Servo Stabilizers**

We M/s _____, a company with its headquarters/Registered Office at _____ do hereby confirm that we have not been blacklisted/debarred by the Government / Government agency / Banks / Financial Institutions in India.

This declaration is been submitted and limited to, in response to the tender reference mentioned in this document.

Yours faithfully,

Name of Signatory

Signature of Authorized Signatory

Date:

Place:

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ANNEXURE X

Litigation Certificate

Req: SITC of Servo Stabilizers

To be provided by Statutory Auditor/Chartered Accountant

This is to certify that M/s_____, a company with its headquarters/Registered Office at_____, is not involved in any litigation which threatens solvency of the company/Firm.

Date: _____Place: _____

Signature of CA/Statutory Auditor

Name of CA/Statutory Auditor:

Designation:

Seal of Company

Email ID:

Mobile No:

Telephone No.:

Seal of Company:

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ANNEXURE XI

Service Level Agreement

“This Agreement is executed at _____ on this the _____ day of _____ 2026 between **Jammu & Kashmir Bank Ltd**, a Banking Company under Companies Act-2013, having its registered office at Corporate Head Quarters M.A. Road, Srinagar (hereinafter referred to as the Bank, which expression shall unless repugnant to the context or meaning thereof be deemed to mean and include its successors and assigns) of the first part, through its authorized signatory _____.

AND

_____, a company incorporated and registered under the _____, having its registered office at _____ (hereinafter referred to as supplier, which expression shall unless repugnant to the subject or context thereof, include its successors and assigns) of the **OTHER PART**, through its authorized signatory _____”.

Whereas, the bank and the supplier are hereinafter collectively referred to as “parties” and individually as a “party”.

Whereas the supplier is the Manufacturer of Servo Stabilizers.

Whereas the Bank has agreed to purchase as many Servo stabilizers from the supplier as may be deemed expedient by the Bank from time to time for its various Branches/Offices in the various districts of UT’s Jammu & Kashmir & Ladakh.

IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS UNDER:-

Clause 1. Name of the work

Supply installation, testing and commissioning of Servo stabilizers with Technical specifications as laid down in the document.

Clause 2. Scope of work

i.) The supplier shall accept full responsibility for the correctness and for the faultlessness of the equipment so that the purpose of installation is served with maximum operational dependability and efficiency.

ii) Except as otherwise provided herein the supplier shall be responsible for supply of Servo stabilizers and thereafter carry out the necessary installation and successful commissioning.

Clause 3. Manner of manufacture

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i. The Servo stabilizers to be supplied and all works to be done under this order shall be manufactured and executed in a manner set out in relevant specifications and where not set out, to the satisfaction of the Bank.

ii. The supplier warrants to the Bank that upon delivery, all materials, apparatus/equipment to be provided under this order shall be new from original manufacturer, free from any defects and all components thereof will fulfill the performance data characteristics and properties and serve the purpose with maximum operational dependability.

Clause 4. Delivery

The Servo Stabilizer shall be delivered and installed within **three weeks** from the date of the issuance of order.

Clause 5. Consignee

The consignee of Servo stabilizers to be supplied under this order shall be J&K Bank limited. The Servo stabilizers shall be dispatched through a registered transport company duly insured and shall be delivered and erected at site. No claims on account of transit damages or losses shall be entertained. The supplier shall make well the loss/damages/replacement quickly, if any caused during transit within a period of one week.

Clause 6. Safety

The supplier shall at all times conduct his operation in such a manner so as to avoid any risk of bodily harm to persons or damage to property. In addition the supplier shall comply with all applicable safety standards, codes and regulations.

Clause 7. Penalty

In case of non-execution of order, backout, default, delay on part of the selected bidder, unless such delay qualifies for force majeure clause, shall result in penalties being imposed by the Bank on the vendor as follows- an amount equivalent to 1% of the cost of servo stabilizer for first week, 2% for second week, 3% for third week and onwards subject to a maximum ceiling of 10% of the order cost and the amount so arrived at shall be deducted by the Bank, from any amount payable to the bidder/s in respect of the particular or any other orders/installations.

In addition, the Bank reserves the right to cancel the purchase order/s and forfeit/invoke EMD/performance guarantee besides the bidder/s shall be duty bound to compensate the Bank for any losses suffered by the Bank on such account (to be determined by the Bank). Also the Bank may Black List the bidder/s from further participation & inform IBA to delist the bidder/s from entire Banking Industries.

The supplier shall ensure a call resolution time within the warranty period for maximum 48 hours from the time of call logging. The penalty equivalent to 10% of the equipment cost shall be charged if the call remains unresolved for more than four days at a stretch. Failure to resolve the call within the stipulated time (i.e. 48 hours from call logging time) on more than two occasions in a year will attract penalty of 10% of the order value.

Clause 8. Sufficiency of quoted price.

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i. The supplier shall be deemed to have satisfied himself as to the correctness and genuineness of the quoted price. The rates shall cover all his obligations under the order and all matters and things necessary for the proper execution of his supplier obligations.

ii. No price variations shall be allowed for any rise or fall in cost of labor, materials or any other factors influencing the order price.

iii. Order price quoted shall be inclusive of installation, testing, commissioning and all taxes, duties, levies, inspection charges, and freight upto site, insurance and local taxes.

Clause 9. Performance Guarantee

Performance Guarantee for an amount of Rs. 1,50,000/- has to be submitted in the form of CDR/ FDR or Bank guarantee and shall remain valid for a period of 60 (sixty) days beyond the date of completion of contract. Furthermore, in case of any further extension in the contract, Performance Guarantee of the successful bidder/s shall also have to be accordingly extended as per such extension term.

Clause 10. Testing.

The supplier shall get the stabilizer inspected and tested by CEIL (or any other third party testing agency as approved by Bank from time to time)/ Banks Engineer at his own cost (As desired by the Bank). The Bank may relax the inspection/ testing pre condition, which however shall be at the sole discretion of the Bank and Banks decision in this regard shall be final. Should any test report at any stage of warranty period show that the equipment or any part thereof does not meet guaranteed data as per the specifications, the Bank shall be at liberty to reject the whole equipment or part thereof as the case may be and impose penalty which may be equivalent to the cost of the equipment or any other amount as may be decided by the Bank.

Clause 11. Payments

Payments shall be released as under:-

- a) 90 % after Supply, installation and successful commissioning.
- b) 10% after end of warranty period or against submission of Bank guarantee of equivalent amount.
- c) TDS as applicable shall be deducted from the bills.
- d) SNR- In case site is not ready, 75% payment shall be released after 1 month of supply and the balance 15% to be released as soon as the Servo is commissioned or three months from the date of supply, whichever is earlier.
- e) 10% after end of warranty period OR after submitting Bank Guarantee for 10% of ordered value OR after submitting CDR for 10 % of the order value.

Clause 12 Warranty.

- a) The Servo stabilizers shall carry a comprehensive onsite warranty period of 2 year from the date of commissioning. The supplier at his cost will do any defect developed during this period, which may include replacement of defective part or even Servo stabilizers.
- b) The supplier must possess technical support in the cities of Srinagar, Jammu and Ladakh

Clause 13. Final Taking over.

On the completion of 2 year of Guarantee, the system shall be finally taken over by the Bank provided no defect or deficiencies remain certified by the supplier. Retention money shall be released after one month from the date of elapsing of warranty period.

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Clause 14. Validity. The Contract shall remain valid for our requirement for a period of 2 years, extendable at the discretion of Bank.

Clause 15. Site of Installation The site of installation shall cover all the Branches/ Offices of J&K Bank that lie in the UT of J&K & Ladakh.

Clause 16. Other Conditions. Rates shall remain valid for the entire contract period.

Clause 17. Training The Vendor shall provide comprehensive product based training to Two Engineers of the Bank.

Clause 18. Arbitration and Conciliation - In the case of any dispute arising upon or in relation to or in connection with this Agreement between parties, the disputes shall be at the first instance be resolved through negotiations. If the dispute cannot be settled amicably within 14 days from the date on which either Party has served written notice on the other of the dispute then any party can submit for the dispute for arbitration under Arbitration and reconciliation Act 1996 through sole arbitrator to be appointed by the Bank.

The place of Arbitrator shall be Srinagar, India and the language of the arbitration proceedings and that of all the documents and communications between the parties shall be English.

The decision of the arbitrator shall be final and binding upon the parties. The expenses of the arbitrator as determined by the arbitrator shall be borne equally.

Clause 19. Governing Law: This Agreement shall be governed and interpreted by and construed in accordance with the laws of India read with the local laws of the UT of J&K.”

Clause 20. Force Majeure: The supplier shall not be liable for any failure to perform any of its obligations under this Agreement if the performance is prevented, hindered or delayed by a Force Majeure event (defined below) and in such case its obligations shall be suspended for so long as the Force Majeure Event continues. Each Party shall promptly inform the other of the existence of a Force Majeure Event and shall consult together to find a mutually acceptable solution. “Force Majeure Event” means any event due to any cause beyond the reasonable control of the Party, including, without limitation, unavailability of any communication system, sabotage, fire, flood, explosion, act of God, civil commotion, strikes or industrial action of any kind, riots, insurrection, war, acts of government, pandemic etc.”.

“Notwithstanding above, the decision of the Bank shall be final and binding on the supplier regarding termination or contract or otherwise”.

Clause 21: Unless otherwise provided herein, all notices or other communications under or in connection with this Agreement shall be given in writing and may be sent by personal delivery or post or courier or facsimile to the address, facsimile number given below. Any such notice or other communication will be deemed to be effective if sent by personal delivery, when delivered, if sent by post, three days after being deposited in the post and if sent by courier, two days after being

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deposited with the courier, and if sent by facsimile, when sent (on receipt of a confirmation to the correct facsimile number)".

Clause 22: Neither this Agreement nor any provision hereof is intended to confer upon any person other than the Parties to this Agreement any rights or remedies hereunder".

Clause 23 This Agreement is on a principal-to-principal basis between the Parties hereto. Nothing contained in this Agreement shall be construed or deemed to create any association, partnership, or joint venture or employer-employee relationship or principal-agent relationship in any manner whatsoever between the Parties".

Clause 24. The supplier undertakes to keep the bank indemnified in case of any loss or damage including but not limited to any damages to the bank's premises howsoever arising out of or related to breach of contract, statutory duty or negligence by the supplier in his performance of the contract.

Clause25. This Agreement shall come into force and effect on the date_____ (effective date) and shall be in force for a period of 02 years. The contract may be extended at the sole discretion of the bank for such period on terms and conditions as may be mutually agreed upon by the parties. The bank shall be within its rights to terminate the agreement at any earlier date without assigning any reason thereof by giving notice in writing to the supplier.

Clause26. That upon expiration or termination of this Agreement for any reason whatsoever, the supplier shall a) immediately refrain from any action that would cause or may indicate any relationship between it and the bank and b) hand over to the bank that may be in its possession.

For

For

Supplier M/s ---

Jammu & Kashmir Bank

Witness 1

Witness 1

Witness 2

Witness 2

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ANNEXURE XII

Bid security declaration

Reg: SITC of Servo Stabilizers

I/We undersigned declare that:

- 1) I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.
- 2) I/We accept that I/We may be disqualified / debarred from bidding against J&K Bank Limited tenders for a period of **five years** from the date of notification if I/We are in a breach of any obligation under the bid conditions, because I/We
 - a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our bid during the period of bid validity specified in the form of Bid; or
 - b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity
 - (i) fail or refuse to execute the contract, if required, or
 - (ii) fail or refuse to furnish the Performance Security within the timeline, in accordance with the instructions to Bidders & as per tender terms & conditions.
- 3) I/We understand this Bid Security Declaration shall cease to be valid on the Thirty First day from following,
 - a) If I am/we are not the successful Bidder, the receipt of your notification of the name of the successful Bidder; or
 - b) the expiration of the validity of my/our Bid or any extension thereof.

Yours faithfully,

Name of Signatory

Signature of Authorized Signatory

Date:

Place: