



On-Line Request for Proposal (RFP)
For
Empanelment of Vendor(s) for Comprehensive AMC of Servo
Stabilizers Installed at various Branches/ATM's etc. falling under
Zonal Office Srinagar.

e-RFP Ref.No.JKB/E&ED/AMC-servo-stabilizers-ZOSgr/2025-1484
Dated: 02-08-2025

Issued by:
J&K Bank Ltd.
General & Estates Department,
Zonal Office Srinagar-190001

DISCLAIMER

- The information contained in this Request for Proposal Document (RFP Document) or subsequently provided to Bidder/s, whether verbally or in documentary form by or on behalf of the J&K Bank is provided to Bidder(s) on the terms and conditions set out in this RFP Document and any other terms and conditions subject to which such information is provided. This document shall not be transferred, reproduced or otherwise used for purpose other than for which it is specifically issued.
- This RFP Document is not an agreement and is not an offer or invitation by the Bank Representatives to any party other than the entities who are qualified to submit their Proposal (Bidders). The purpose of this RFP Document is to provide the Bidder with information to assist the formulation of their Proposal. This RFP Document does not purport to contain all the information each Bidder may require.
- The Bank, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant or Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form or arising in any way for participation in this bidding process. The Bank also accepts no liability of any nature whether resulting from negligence or otherwise, howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP.
- The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding Document. Failure to furnish all information required by the bidding Document or to submit a Bid not substantially responsive to the bidding Document in all respect will be at the Bidder's risk and may result in rejection of the Bid.
- The Bank may in their absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP Document.

Contents

1. Brief about J&K Bank	4
2. Objective of Proposal	4
3. Scope of Work	7
4. Pre-Qualification Criteria	7
5. General terms and instructions	7
6. Tender process	9
7. Call co-ordinator	10
8. Payment clause	10
9. Signing of contract	11
10. Instruction to vendor on submission of response	11
11. Bidding process	13
12. Submission of Bids	13
13. Amendment of Tender Document	14
14. Principles for Evaluation	14
15. Evaluation of Technical Bid	14
16. Evaluation of Commercial Bid	14
17. Purchaser's Right To Accept Or Reject Any Bid Or All Bids	13
18. Result Notification	13
19. Format for Technical Offer	13
20. Undertaking by Vendor	14
21. Reverse Auction	14
22. Service Level Agreement (SLA)	14
23. Performance Bank Guarantee	14
ANNEXURE A: Service Level Agreement for AMC of SERVO STABILIZER	16
ANNEXURE B – COVERING LETTER FORMAT	22
ANNEXURE C – Compliance to Eligibility Criteria	23
ANNEXURE D: BOQ	26
ANNEXURE E: PRICE BID FORM FOR COMPREHENSIVE TYPE AMC OF SERVO STABILIZER	25
ANNEXURE F: Litigation certificate	24
ANNEXURE G: Undertaking for Non -Blacklisted	35
ANNEXURE H: Undertaking for correctness of information furnished	36

1. Brief about J&K Bank

The Jammu and Kashmir Bank (J&K Bank), a banking company Headquartered at Srinagar, commenced its Business in 1939. J&K Bank functions as a universal bank in Jammu & Kashmir and as a specialized bank in the rest of the country. Detailed information about J&K Bank is available at Banks website www.jkbank.com.

2. Objective of Proposal

Awarding contract for Comprehensive Annual Maintenance Contract (AMC) of Servo Stabilizers/ Transformers installed in various Branches/ ATM's/ Offices falling under **Zonal Office Srinagar**.

The details are as under-

e-Tender Number	JKB/E&ED/AMC-servo-stabilizers-ZOSgr/2025-1484 Dated: 02-08-2025
Department Name	Estates & Engineering Department, Zonal Office Srinagar
Scope of Work	Empanelment of vendor/s for Comprehensive AMC of Servo Stabilizers installed in various Branches/ATM's etc. Falling under Zonal Office Srinagar.
Tender Details	Request for Proposal (RFP) Comprehensive AMC of Servo Stabilizers installed in various Branches/ATM's etc. Falling under Zonal Office Srinagar.
Period of contract	2 years
Tender Type	Open
Type of Contract	Services
Consortium	Consortium bids are not allowed.
BIDS Submission Mode	On-Line through Bank's e-Tendering Service Provider's Portal https://jkbank.abcpocure.com
Contact details of issuing Department (Name, Designation, Mobile No., Email address for sending any kind of correspondence regarding this RFP)	<ol style="list-style-type: none"> 1. Mr. Raafi Bin Yaseen, I/C Estates & General Deptt ZO Srinagar. 2. Mr. Faizan Khalid Bakshi, Assistant Manager, Estates & General Deptt ZO Srinagar 3. 4. Phone: 0194-2452298 5. Mobile : 9419401491 6. General & Estates Department, Zonal Office Srinagar 7. MA Road Srinagar, Opposite Women's College, Srinagar <p>Mail: estates.zkc1@jkbmail.com.</p>

<p>Bid Document Availability including changes/amendments, if any to be issued</p>	<p>NIT can be downloaded from and submitted on Bank's e-Tendering Services Provider's Portal https://jkbank.abcprocure.com from</p> <p>August 06, 2025 16.00 Hrs. August 27, 2025 17.00 Hrs.</p>
<p>Pre-bid Queries submission Date and Mode</p>	<p>All Clarifications / Queries shall be raised online only through e-Tendering Portal https://jkbank.abcprocure.com by or before</p> <p>August 13, 2025 17.00 Hrs.</p>
<p>Clarifications to pre-bid queries will be provided by the Bank.</p>	<p>All communications regarding points / queries requiring clarifications shall be given online through prescribed e-Tendering Portal on</p> <p>August 20, 2025 16.00 Hrs.</p>
<p>Last Date of Submission of RFP Bid</p>	<p>August 27, 2025 17.00 Hrs.</p>
<p>Submission of online Technical Bid</p>	<p>As prescribed in Bank's online tender portal https://jkbank.abcprocure.com</p>
<p>Tender Processing Fee (Non-Refundable)</p>	<p>Rs.500/= to be credited through NEFT/Transfer only vide below details:</p> <p>Account Name: Tender Fee/ Cost Account 16-digit Account No : 9931530300000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K – 190001</p> <p>UTR Number or Transaction number to be uploaded on e-tendering portal (Tender fee is exempted for all Start-ups as recognized by DPIIT/DIPP)</p>

Earnest money Deposit	<p>Amounting to Rs.20,000/- (Rupees twenty thousand only) to be credited through NEFT/Bank Transfer only as per details below:</p> <p>Account Name: Earnest Money deposit(EMD) 16-digit Account No : 9931070690000001 IFSC Code: JAKA0HRDCHQ (0 denotes zero) Bank: The J&K Bank Ltd Branch: Corporate Headquarters MA Road Srinagar J&K – 190001</p> <p>UTR Number or Transaction number to be uploaded on E-tendering portal (EMD is exempted for all startups as recognized by DPIIT/DIPP)</p>										
Performance Guarantee	<p>Performance Guarantee of 10% of allotted contract value to be submitted in the form of Bank Guarantee or CDR in favor of Deputy General Manager, Zonal Office Srinagar, J&K Bank from any nationalized/ PSU Bank or any scheduled commercial Bank Immediately on receipt of the Allotment letter from the Bank for Comprehensive AMC of Servo Stabilizers as per RFP.</p>										
Eligibility & Technical Criteria	As per Tender Document										
CORRIGENDUM	<p>All the Corrigendum will be uploaded on online tender portal https://jkbank.abcpocure.com</p>										
Bid Validity period	180 days from the last date of submission of documents										
For e-Tender related Queries	<p>Service Provider: M/s. E-procurement Technologies Limited (Auction Tiger) , B-705, Wall Street- II, Opp. Orient Club, Ellis Bridge, Near Gujarat College, Ahmedabad- 380006, Gujarat</p> <p>Help Desk:</p> <table border="1"> <thead> <tr> <th>Sr. No</th><th>Name</th></tr> </thead> <tbody> <tr> <td>1</td><td>Sandhya Vekariya – 6352631968</td></tr> <tr> <td>2</td><td>Suraj Gupta – 6352632310</td></tr> <tr> <td>3</td><td>Ijlalaeahmad Pathan – 6352631902</td></tr> <tr> <td>4</td><td>Imran Sodagar - 9328931942</td></tr> </tbody> </table>	Sr. No	Name	1	Sandhya Vekariya – 6352631968	2	Suraj Gupta – 6352632310	3	Ijlalaeahmad Pathan – 6352631902	4	Imran Sodagar - 9328931942
Sr. No	Name										
1	Sandhya Vekariya – 6352631968										
2	Suraj Gupta – 6352632310										
3	Ijlalaeahmad Pathan – 6352631902										
4	Imran Sodagar - 9328931942										

3. Scope of Work

The Comprehensive Annual Maintenance Contract (AMC) is intended to be done for various types of Servo Stabilizers of different rating and makes (List at annexure D (BOQ) of RFP). The AMC for Servo stabilizer unit(s) is of comprehensive nature and shall take care of preventive and breakdown maintenance including but not limited to changing of Dimmers, sensing Unit/ control card, transformer and all other spares used for repair/rewinding of Servo stabilizers including tank and transformer oil etc. The maintenance contract shall be for Branches/ATM's/ Offices falling under **Zonal Office Srinagar**.

Description of Work

- I. The Bidder shall be responsible for the complete maintenance of Servo stabilizers including preventive maintenance, fault rectifying, and change/ refilling of the oil of Servo stabilizers.
- II. The bidders shall be responsible for providing routine servicing of the servo stabilizer once in every quarter. Besides, the bidder during the term of the contract or for any extant period thereof shall responsible to provide skilled, qualified and experienced resources for rectifying faults (both onsite and offsite) and attending to **any number of breakdown calls**.
- III. On receipt of breakdown calls, the bidder shall be required to depute skilled, qualified and experienced resource to the premises where the Servo stabilizer/ AVR is installed on the same working day with the time frame not exceeding 6 hours in any case. The faults, if any, in the said Servo stabilizer / AVR shall be required to rectify within a time frame not exceeding 24 hours in any case.
- IV. Where the fault in the servo stabilizer / AVR cannot rectify at the premises of the Bank and shifting of the said Servo stabilizer / AVR to workshop of bidder becomes necessary, the bidder shall be required to substitute the Servo stabilizer / AVR of requested rating without charging of any rent etc. The Bank may however provide responsible carriage charges for the purpose.
- V. It may be noted that any other aspect of the AMC not expressly covered here in above, but if same is requirement for smooth functioning of servo stabilizer shall be treated as part of AMC.
- VI. The Bank reserves right to reject any bid without assigning any reason. If after empanelment of bidder, the Bank comes to conclusion that performance of bidder is not satisfactory, the bank shall be within its right to invoke the Performance bank guarantee (as prescribed in clause 2, Page 5)

VII. Miscellaneous-

- a) The bidder shall station a service Engineer/ Technician permanently at zones for attending calls from Branches/ Offices/ATM's.
- b) No alteration can be made, no attachment fitted or repairs or adjustments done except by the consent of Banker's Engineers.
- c) The AMC shall not include any work external to the system such as maintenance of cable or MCCB etc.

- d) Damages due to mishandling of Servo stabilizer /AVR by the bidder will be responsibility of the concerned bidder.
 - e) The duration of the contract shall initially be a period of **two years** & can be renewed at the sole discretion of the Bank.
 - f) TDS as applicable shall be deducted from the bills.
- VIII. **TOOLS and EQUIPMENTS** - The Bidder shall arrange at its own expenses all necessary tools, equipment's and required parts required for proper execution of the work.
- IX. The Bank reserves the right to terminate the contract at any time before completion of the tenure in case the services of the Bidder found unsatisfactory.
- X. **SATISFACTORY SERVICES** - The decisions of Branch Head or any other officer authorized by the Bank shall be final and binding on the Bidder for the purpose of determining satisfactory services.
- XI. **PROHIBITION OF SUB CONTRACT** - The Bidder shall not appoint any sub-contract for this work under any circumstances.

4. Pre-Qualification Criteria

To be submitted as per Annexure C - Compliance to Eligibility Criteria/ Prequalification for Empanelment of vendor/s for Comprehensive AMC of Servo Stabilizers installed in various Branches/ ATM's/ Offices falling under **Zonal Office Srinagar**.

5. General Conditions & Instructions to Tenderers

- A) The bid document is available online on the website <https://www.jkbank.abcprocure.com>. The bid document can be downloaded free of cost, however, the bidder is required to submit scanned copy of receipt of NEFT towards cost of bid document in favor of the name given in the RFP. The bidder would be required to register in the web site, which is free of cost. For submission of bids, the bidder is required to have valid Digital Signature Certificate (DSC) from one of the authorized Certifying Authorities (CA).

Before the deadline for submission of bids, the J&K Bank may modify the bidding documents by issuing online corrigendum. The corrigendum will appear on the web page of the website <https://www.jkbank.abcprocure.com>.

B) Documents Comprising the Bid

The Bid uploaded by the Bidder shall be in two separate parts:-

Part I: This shall be named as Technical Bid Cum Eligibility Criteria of Bid and shall comprise of:-

- I. Form of bid for Part I of the bid, as per format given (to be uploaded online).

- II. UTR No. / Tran No. & Date as Proof of the Tender to be uploaded on the e-Tendering Portal.
- III. UTR No. / Tran No. & Date as Proof of the EMD to be uploaded on the e-Tendering Portal.
- IV. Authorized address and contact details of the Bidder having the following information:-

Address of communication:
Telephone No. (s): Office:
Mobile No.:
Facsimile (FAX) No.:
Electronic Mail Identification (E-mail ID):

V. Annexure B

VI. Details as per Annexure C

VII. Prequalification documents with the scanned copy of allotment letters, performance/ completion certificates, relevant TDS certificated and Undertakings and other supporting document as specified/ required.

VIII. Undertaking that the bid shall remain valid for the period specified.

IX. Any other information/documents required to be completed and submitted by bidders, as specified.

X. Scanned copy of the affidavit affirming that information he has furnished in the bidding document is correct to the best of knowledge and belief of the bidder. (as per Annexure H)

XI. Annexure F (Scanned copy)

XII. Annexure G (Scanned copy)

Part II :- Commercial- Bid (As per Annexure E) The above files will have markings as given in the RFP.

The contents of the Technical Bid and Commercial bid shall be as specified. All the documents are required to be signed digitally by the bidder. After electronic on line bid submission, the system generates a unique bid identification number which is time stamped. This shall be treated as acknowledgement of bid submission.

Submission of Original Documents: All bidders are required to submit

- (i) UTR No./ Tran No.& Date of proof of EMD to be uploaded on the e-tendering portal and
- (ii) Other documents / affidavits required to be submitted as per RFP within seven (07) working days of bid submission date to address as mentioned in S. No. 2 of RFP (Page 4 of RFP). In case, of any deficiency in this respect, it will be treated as misrepresentation by such bidder & work shall be put to fresh tender at his risk and cost. Such a bidder shall be liable to be debarred for participating in bids under J & K Bank for three years.

The Bid Security may be forfeited:-

- (a) If the Bidder withdraws the Bid after bid opening (technical bid) during the period of Bid validity;

- (b) Impairs or derogates from the tender in any respect within the period of validity of the tender.
- (c) In the case of a successful Bidder, if the Bidder fails within the specified time limit to

- (i) Sign the Agreement; and /or
- (ii) Furnish the required Security Deposit/ Performance Guarantee.

C) Deadline for Submission of Bids

- Complete Bids in two parts must be uploaded by the Bidder online not later than the date and time indicated in the RFP.
- To give prospective bidders reasonable time in which to take an addendum into account in preparing their bids, the J&K Bank shall extend, as necessary, the deadline for submission of bids. The J&K Bank may extend the deadline for submission of bids by issuing an amendment. In such case all rights and obligations of the J&K Bank and the bidders previously subject to the original deadline will then be subject to the new deadline.

D) Bid Opening and Evaluation
Bid Opening

- The J&K Bank inviting the bids or its authorized representative will open the bids online and this could be viewed by the bidders online.
- The file containing the Part-I (Technical Bid) of the bid will be opened first.
- In all cases, the amount of EMD, cost of bid documents, and the validity of the bid shall be scrutinized.
- Evaluation of Part-I of bids with respect to Earnest Money Deposit, Prequalification information and other information furnished in Part I of the bid, shall be taken up and completed within Ten working days of the date of bid opening, and a list will be drawn up of the qualified bidders whose Part- II of bids are eligible for opening.
- The J&K bank shall inform the bidders, who have qualified during evaluation of Part I of bids, of the date, time of online opening of Part II of the bid, if the specified date of opening of financial bid is changed. In the event of the specified date being declared a holiday for the J&K bank, the bids will be opened at the appointed time and location on the next working day.
- Part II of bids of only those bidders will be opened online, who have qualified in Part I of the bid. The bidders' names, the Bid prices, the total amount of each bid, and such other details as the J&K bank may consider appropriate will be notified online by the J&K bank at the time of bid opening.
- Post opening of the commercial bids, The Bank shall be entitled to complete the entire procurement process through a single Electronic Reverse Auction or in multiple Electronic Reverse Auctions.

E) Award of Contract
Award Criteria

- The J&K Bank will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid price, provided that such Bidder has been determined to be :-
 - a) Eligible in accordance with the provisions, and

b) Qualified in accordance with the provisions; and

- J & K Bank reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Bank's action.

6. Tender Process

- i. The commercial Bids of only those Bidders who qualify the prequalification laid by the Bank shall be considered.
- ii. On the basis of submitted commercial offers and subsequent e-reverse auction, bank will enter in to AMC contract with the selected bidder. AMC rates fixed at the time of contract will be non-negotiable for the contract period and no revision will be permitted. However changes in taxes may be considered by the Bank and the decision of the Bank in this regard shall be final and binding on the bidder.
- iii. This contract will be awarded for a period of 2 years from date of signing the AMC contract. It may be further renewed if both parties wish to continue on the same terms of service.
- iv. If the service provided by the vendor is found to be unsatisfactory or if at any time it is found that the information provided by the vendor is false, the Bank reserves the right to revoke the awarded contract without giving any notice to the vendor. Bank's decision in this regard will be final.
- v. **The work may be distributed among the shortlisted firms if required, keeping in view their performance, relative strengths, geographical feasibility and operational convenience. Hence, more than one Bidder may be empanelled for undertaking AMC of Servo Stabilizers of the zone as per BOQ (Annexure D). Therefore, the lowest tendering firm shall not have sole claim over the entire order. The L1-rate Vendor will get at least 60% of the work contract and the remaining work orders may be given to L2 @25% and/or L3 @15 % of the tendered work , provided they accept the L1 Rates. In case L2 and L3 Bidder cannot match the L1 Price, offer will be made to L4 Bidder and so on. In case L2 Bidder matches the L1 price, order will be split in the ratio of 60 percent to 40 percent. Furthermore, if no bidder matches L1 Price, 100 percent of the orders will be awarded to L1 Bidder. Bank's decision in this regard will be final.**
- vi. If any of the shortlisted Vendors are unable to fulfill the orders within the stipulated period, then the Bank will have the right to allot those unfulfilled orders to other participating vendors after giving 15-days" notice to the defaulting Vendor. Also during the period of the AMC contract due to unsatisfactory service to our branches/offices, Bank will have the right to cancel the contract and award the contract to other participating vendors.
- Vii. J & K Bank reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Bank's action.

7. Call Coordinator

- i. There should be single person of contact for our offices to inform down calls and lodge complaints. This person may not be exclusively provided for our bank, but

should be a staff of the Bidder and should be reachable over phone and email provided by the company. This person will be known as “**Call coordinator**” throughout this document.

- ii. Call coordinator shall lodge down-calls as informed by bank. They need to coordinate with their field team to rectify the complaints, failure of which will attract penalties as mentioned in this RFP.
- iii. Call coordinator shall maintain details of all open/closed cases and produce the status as and when required by bank. They should make sure that any pending down calls is closed only after the required maintenance activities are fully completed.

8. Payment Terms

Bank will make payment for AMC services as per the rates finalized in the tender process. These rates will be frozen during the contract period as per RFP terms and conditions and the payment shall be made quarterly by the respective Zonal Offices on the completion of each quarter after deducting TDS, and applicable taxes subject to the submission of Preventive Maintenance certificate/ service Reports duly signed by the respective Branch Managers/ authorized person of the Bank.

9. Signing of Contract

- i. The bidder will have to execute an agreement with the bank for Comprehensive On-site Annual Maintenance Contract at the approved rates and it shall be signed by authorized signatories of both parties on a stamp paper having value of Rs.100. Vendor has to execute the contract at their own cost.
- ii. Format of AMC agreement is enclosed downside with the tender document. The terms and conditions of the AMC agreement will be decided by the bank and no deviations will be permitted.
- iii. In the absence of any formal contract, the copy of work order, the RFP document and other related documents will be treated as contract.
- iv. Bank may terminate the contract by giving 15 days advance written notice without citing any reason whatsoever. In such case, payment will be appropriated till the date of termination of contract and vendor will not be eligible for payments for the remaining period.

10. Instruction to Vendors on Submission of Response

- i. Bidder is expected to examine all instructions, forms, terms and conditions, technical specifications in the document. Failure to furnish all information required, application containing false information or submission of a bid not substantially responsive to our instructions in every respect may result in rejection of such bid.
- ii. The bidder shall bear all costs associated with preparation and submission of its bid. Bank will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the tender process.
- iii. The Bidder can inspect the Servo Stabilizers at sites at his own expenses as mentioned in the list attached before bidding.
- iv. The Bank may include additional Servo Stabilizers also in near future (**when the warranty period of such servo stabilizer gets over**), subject to satisfactory services of the vendor. Details of such Servo Stabilizers will be provided to the vendor from time to time via e-mail or written communications. The AMC cost for such Servo

Stabilizers shall be same as fixed in the PO. Bank reserves right to cancel the offer without informing any reason for the same.

- v. Bank reserves the right to reject an offer under any of the following circumstances:
 - a) Offer is incomplete and/or not accompanied by all stipulated documents.
 - b) Offer is not in conformity with all terms and conditions said in this document.
 - c) Commercial Offer format differs from the format provided here.
 - d) If any terms and conditions in the RFP document is violated.
 - e) If it is found that any information provided in the offer is bogus.
- vi. Not limited to the reasons stated above, right of acceptance or rejection of applications will be reserved exclusively by Jammu and Kashmir Bank.

11. Bidding process

- i. The bids in response to this RFP must be uploaded in two parts:
 - a. Technical Bid" (TB) including Confirmation of Eligibility Criteria(Part I) and
 - b. Commercial Bid" (CB) (Part II).
- ii. The Bidders who qualify the Eligibility Criteria will be qualified for commercial bid evaluation. The successful Bidder will be determined based on the Lowest Commercial Quote after reverse auction as per the stated Commercial Evaluation process.
- iii. The mode of submission of Confirmation of Technical Bid (TB) Cum Eligibility Criteria, and Commercial Bid (CB) shall be online.
- iv. Bidders are permitted to submit only one Technical Bid and relevant Commercial Bid. More than one Technical and Commercial Bid should not be uploaded.
- v. Receipt of the bids shall be closed as mentioned in the bid schedule. Bid received after the scheduled closing time will not be accepted by the Bank under any circumstances.
- vi. Earnest Money Deposit must accompany all tender offers as specified in this tender document. EMD amount should accompany the Technical Bid.
- vii. All Schedules, Formats, Forms and Annexure should be stamped and signed by an authorized official of the bidder.
- viii. The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the bidder's risk and may result in rejection of the bid.
- ix. No rows or columns of the tender should be left blank. Offers with insufficient information are liable to rejection.
- x. The bid should contain no insertions, erasures or over writings.

12. Submission of Bids

The Bank expects the bidders to carefully examine all instructions, terms and conditions mentioned in this RFP document before submitting its unconditional compliance as part of the RFP. Failure to furnish all information required or submission of an RFP not substantially responsive to the RFP in every respect will be at the bidder's risk and may result in the rejection of its response. In addition, the bid in the online mode shall be uploaded by the bidder at Bank's e-Tendering portal.

The Bank will be within its rights to ask the bidder to furnish any document at any point of time during the technical evaluation and failure on the part of the Bidder to do so may lead to cancellation of that particular bid.

13. Amendment of Tender Document

- i. At any time prior to the deadline for submission of bids, the Bank may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the Bidding documents by issuing amendments.
- ii. Amendments, if any will be notified through Bank's e-Tendering portal and will be binding on all prospective bidders. No separate intimation will be given in this regard.
- iii. In order to provide the prospective Bidders with reasonable time to take into account any amendments, the Purchaser may, at its discretion, extend the deadline for submission of bids. In such case, all rights and obligations of the purchaser and bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
- iv. Erasures or alterations after submission of bids will not be permitted and such requests will not be entertained by the bank.

14. Principles for Evaluation

- i. The Bank will examine the bids to determine whether they are complete, whether any computational errors have been made, whether all required information have been provided as underlined in the bid document, whether the documents have been properly signed, and whether bids are generally in order. Bids from agents without proper authorization shall be treated as non-responsive.
- ii. The Bank may waive any minor informality or non-conformity or irregularity in a bid, which does not constitute a material deviation, provided such waiver does not prejudice to affect the relative ranking of any bidder.

15. Evaluation of Technical Bid

The Bank's evaluation of the technical bids will take into account the following factors and based on such evaluation the technically qualified bidders will be short-listed for commercial opening:

- i. Conformation to pre-qualification criteria as per Annexure C (Compliance to Eligibility Criteria).
- ii. Compliance of terms and conditions stipulated in the RFP duly supported by certified documentary evidence called for therein.
- iii. Submission of duly signed compliance statement as stipulated in annexures and any write-up/brochures mentioning their infrastructure facilities.
- iv. Review of written replies submitted for the clarifications sought by the Bank, if any.

16. Evaluation of Commercial Bid

- i. Commercial bids of only technically qualified short listed bidders will be opened and evaluated.

- ii. Bank's evaluation of the Indicative commercial bids will take into account the status of compliance of terms and conditions.
- iii. The Bank shall be under no obligation to accept the lowest or any other offer received in response to this tender.

17. Bank's Right to Accept or Reject Any Bid or All Bids

The Bank reserves the right to accept or reject any bid and annul the bidding process and reject all bids at any time prior to award of contract. Bank will have no liability towards the bidder or bidders affected as such or any obligation to inform the affected bidder or bidders about the ground for the purchaser's actions.

18. Result Notification

All bidders will be communicated of any decision made with respect to their RFP response as soon as practical. Bank will not be obliged to provide reasons for acceptance/ rejection of any response. The name of the successful bidder to whom the contract is awarded shall be displayed on the Bank's corporate website at <https://www.jkbank.com>

19. Format for Technical Offer

The Technical Offer should be made in an organized, structured and neat manner. The suggested format for submission of Technical Offer is as follows:

- Service Level Agreement as per Annexure A
- Covering letter as per Annexure B
- Compliance to Eligibility Criteria as per Annexure C
- Other documents as mentioned at Clause 5 page No. 7 & 8.

Besides these, self-attested copies of all documents in support of Eligibility Criteria mentioned in this RFP are to be uploaded.

20. Undertaking by Vendor

The successful bidder must give an undertaking that all components to be use for parts replacement will be original and not re-furbished. This must be submitted along with the Invoices. The Vendor shall, at its own expense, defend and indemnify the Bank against all third party claims for infringement of patent, trademark, design or copyright arising from use of proposed product/products or any part thereof.

21. Reverse Auction

In order to reduce the time involved in the procurement process, Bank shall be entitled to complete the entire procurement process through a single Electronic Reverse Auction or in multiple Electronic Reverse Auctions The Bank shall however, be entitled to cancel the Reverse Auction process, if in its view procurement or Reverse Auction process cannot be conducted in a fair manner and / or in the interest of the Bank.

22. Service Level Agreement (SLA)

The vendor need to execute a Service Level Agreement (Annexure) with the Bank covering all terms and conditions of this tender. Vendors need to strictly adhere to Service Level Agreements (SLA). Services delivered by vendor should have to comply with the SLA.

23. PERFORMANCE BANK GUARANTEE:

The successful Bidder is required to submit a performance Bank guarantee for an amount of 10% of the estimated tender value valid for the period of contract with the Bank.

ANNEXURE A

Service Level Agreement for Comprehensive AMC of Servo Stabilizers

This Agreement is executed at Srinagar on this the.....day of and shall become effective fromday of, hereinafter referred to as the “effective date” between **“The Jammu and Kashmir Bank “a Banking Company incorporated and registered under the J & K Companies Act, 1977 having its Registered office at Corporate Headquarters M.A Road Srinagar (hereinafter for the sake of brevity referred to as “the Bank” which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors-in-business and permitted assigns) of the FIRST PART;**

AND

..... Incorporated under the Indian Companies Act, 1956 having its Registered Office at (Hereinafter for the sake of brevity referred to as “the Company”, which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors-in-business and permitted assigns) of the SECOND PART.

The Company and The Bank are hereinafter collectively referred to as “Parties” and individually as “party”.

WHERE AS,

- a. The Bank requires Comprehensive (Annual Maintenance Contract AMC) service for Servo Stabilizers installed in various Business units/ ATM’s/ Offices falling under Zonal office (Srinagar)
- b. The Bank issued a request for proposal (RFP) for the purpose.
- c. The ‘Company’ is in the business of providing annual maintenance contract AMC services for Servo stabilizers and submitted its bid for the above said purpose. The company emerged as the successful Bidder after the process of Bidding.
- d. The parties aforementioned have agreed to reduce in writing the terms and conditions governing the process of comprehensive Annual Maintenance Contract for Servo stabilizer installed in various Branches/ ATM’s/ Offices falling under Zonal office Srinagar.

NOW, THEREFORE THIS AGREEMENT WITNESSETH AS FOLLOWS

1. Duration of SLA

- a) “This Agreement shall commence from the date of signing the agreement & the effective date thereafter shall be in force for a period of **Two years**, unless terminated in accordance with the provisions of the Agreement. However, the parties can extend the term of the Agreement by mutual consent in accordance with the terms and conditions agreed thereupon”.
- b) Bank will be entitled to terminate the Agreement in case of breach of any of the terms of this Agreement by the Company after serving notice 15 days in advance. The termination decision thus taken by the bank shall be final and the decision can’t be called in question by the company. It is hereby agreed and understood by the parties that the provision of this clause shall not limit or

restrict nor shall they preclude any party from pursuing such further and other legal actions, against the other party for any breach or noncompliance of the terms of this Agreement.

- c) “That upon termination or expiration of this Agreement for any reason whatsoever, the Company shall (i) immediately refrain from any action that would cause or may indicate any relationship between it and the Bank. (ii) Forthwith hand over to the Bank the Possession of all documents, material or any other property belonging to the Bank that may be in its possession”.
- d) “The Expiration or termination of this Agreement shall be without prejudice to the accrued rights and obligations of the parties and all such accrued rights and obligations shall remain in full force and effect and be enforceable notwithstanding such expiry or termination”.

2. Scope of Service Level Agreement

The contract signed by the **BANK** will be valid for all Servo Stabilizers under AMC by the “Company” vide above referred tender for comprehensive AMC of Servo Stabilizers installed in of Servo Stabilizers installed in various Branches/ATM’s/Offices falling under Zonal Office Srinagar.

- a) The “Company” has to carry out on-site AMC of Servo Stabilizers.
- b) All the parts for Servo Stabilizers etc. (if any) required for the on-site Comprehensive maintenance of equipment’s, shall be provided by the “Company”.
- c) During the AMC period, the “Company” will be required to keep the Servo Stabilizers in 100% working condition. In the event of replacement of any part of the system, it should be done with a part of equivalent or higher quality which is compatible with the system.
- d) The “Company” will have to hand over the system in 100% working condition on the termination or end of the Contract. Any Breakdown call that has been reported before the termination of the Contract will have to be rectified by the “Company” before handing over the systems to the BANK.
- e) The “Company” shall be required to depute skilled/ qualified and experienced resource to the premises where the Servo stabilizer/ AVR is placed on the same working day with the time frame not exceeding 6 hours in any case. The faults, if any, in the said Servo stabilizer / AVR shall be required to rectify within a time frame not exceeding 24 hours in any case.

3. Preventive Maintenance

Preventive Maintenance shall be provided to ensure that the Servo Stabilizers are maintained in good operating condition as per the Specifications during the term of the Agreement, and includes the provision of labor, and traveling time as deemed necessary by “Company” at no extra charges to the Bank.

- a) The preventive maintenance shall be done at least once on monthly basis. In exceptional cases, the “Company” shall determine the frequency and duration of Preventive Maintenance where same is required more than once in a month.

- b) During preventive maintenance the “Company” shall replace the components of the Servo Stabilizers as per the prescribed scheduled for wear and tear and other usage factors if any.
- c) The “Company” shall coordinate in advance with the concerned officers/officials of the concerned site for the suitable day and time for such preventive maintenance.

4. Immediate replacement of faulty parts/ equipment:

- a) Whenever any complaint for the parts/components of the Servo Stabilizers is logged by the BANK, the service engineer of the “Company” who attends to the complaint must invariably carry a spare of such part of the Hardware and should replace the same immediately, if required.
 - b) A complete inventory validation will be done by “Company” during the year to ascertain the SL numbers of the equipment as part of PM.
5. The invalidity or unenforceability of any provisions of this agreement in any jurisdiction shall not affect the validity, legality or enforceability of the remainder of the Agreement in such jurisdiction or the validity, legality or enforceability of this agreement, including any such provision, in any other jurisdiction, it being intended that all rights and obligations of the parties hereunder shall be enforceable to the fullest extent permitted by law.
6. This Agreement is on a principal-to-principal basis between the parties hereto. Nothing contained in this Agreement shall be construed or deemed to create any association, partnership, or joint venture or employer-employee relationship or principal-agent relationship in any manner whatsoever between the parties.

7. Relocation And Shifting

The relocation/ shifting of the Servo Stabilizers involving vehicular transportation shall be done by Vendor at Bank’s Cost. The Servo Stabilizers shall continue to remain within the scope of warranty / AMC for the transit period.

8. Access

“Bank” shall provide full and free access to the Servo Stabilizers to the authorized personnel of “Company” during working hours. In case the “Company’s” personnel require access for any breakdown call after working hours, the company shall make a request on phone or by any other means for such access to the concerned person at the site.

9. In the event, the company fails to provide the AMC services to Bank within the agreed timelines, the Bank shall be entitled to invoke the Performance Bank Guarantee furnished by the Company to the Bank.

10. Standby Arrangements.

In case of major fault when Servo stabilizer cannot be set right within a maximum period of 12 hours from the time call is lodged & where shifting of Servo stabilizer thereof to the workshop becomes necessary, the service provider will have to provide a substitute Servo stabilizer of appropriate rating without charging any rent etc., well before Business hours of the Bank on the next working day. However, the Bank may provide reasonable carriage charges for the same. In case the bidder fails to provide a standby Servo stabilizer within prescribed time, the Bank will be at its discretion to obtain a standby Servo stabilizer set on its own, till the time the servo stabilizer is set right in working condition and rental charges on such Servo stabilizer shall have to be borne by the Bidder. Besides, the Bank may levy a penalty equivalent to 2% of quarterly AMC amount for every 1% fall in uptime subject to a maximum of 10% of quarterly AMC amount of that equipment, in case it is ascertained that unnecessary delay in repairing of such Servo Stabilizer has been caused by the vendor. (Refer Clause 11)

11. Liquidity Damages:

Liquidity damages shall be imposed in case of total uptime of individual Servo Stabilizer is less than 98.8% during the Quarter.

Total available time in a quarter i.e. $90 * 24 = 2160$ hours per quarter.

For every fall of 1% in uptime, the Bank may deduct 2% of quarterly AMC payment payable of that equipment. In case of any prolonged down time of the Servo stabilizer, Bank shall have the discretion of engaging any other alternate vendor for rectification of the fault at the sole risk, cost and responsibility of AMC vendor and may also warrant forfeiture of security amount/ invoking of Performance guarantee.

12. Arbitration and jurisdiction

In case of any dispute, differences, claims and questions between the parties hereto arising out of the agreement or in any way relating hereto or any term, condition, provision, herein mentioned or the construction or interpretation thereof or otherwise in relation hereto, the parties shall first endeavor to settle such differences, disputes, claims or questions amicably and failing such settlement, the same shall be referred to the arbitration of the two arbitrators. Each party will appoint an Arbitrator mutually agreed upon by both parties within 30 days of the receipt by a party of the other party's request to intimate other party's arbitration. The two arbitrators so appointed will then jointly appoint a third arbitrator within 30 days of appointment of the second arbitrator, which third will act as a chairman of the tribunal. Arbitrators not appointed within the time limit set forth in the preceding sentence shall be appointed in accordance with the Arbitration and Conciliation Act, 1996. The place of arbitration shall be Srinagar, UT of J&K (India).

The arbitration shall be held in accordance with the Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof for the time being in force and shall be held in Srinagar (India) and conducted in English language.

The Court in Jammu alone shall have jurisdiction over such arbitration proceedings. The award of the arbitrator shall be final conclusive and binding upon the parties hereto as an award of Arbitration and Conciliation Act, 1996 or any statutory modification or re- enactment thereof for the time being in force. Such award shall be filed in any competent court in Srinagar(India).

Each party will bear the expenses/costs incurred by it in appointing the arbitrator. However the cost of appointing the Chairman shall be borne equally by both the parties.

13. Amendments:

Any clause of this agreement may be amended only in the writing by both the parties.

14. Spare maintenance

The Service provider shall maintain adequate spares at their own level.

15. The condition/ clauses contained in the RFP issued by the Bank in relation to this Service level Agreement shall be read as supplemental to this agreement. In case of any inconsistency between the two, the covenants contained in the agreement shall prevail.

16. Payment Terms: Bank will make payment for AMC services as per the rates finalized in the tender process. These rates will be frozen during the contract period as per RFP terms and conditions and the payment shall be made quarterly by the respective Zonal Offices on the completion of each quarter after deducting TDS, and applicable taxes subject to the submission of Preventive Maintenance certificate/ service Reports duly signed by the respective Branch Heads/ Any authorized person of the Bank.

Agreed and signed On behalf of
The Jammu and Kashmir Bank Ltd,

Name.....

Designation.....

Place.....

Date.....

Witness (1)

Name.....

Designation.....

Place.....

Date.....

Witness (2)

Name.....

Designation.....

Place.....

Date.....

Agreed and signed on behalf of
M/S,

Name.....

Designation.....

Place.....

Date.....

Witness (1)

Name.....

Designation.....

Place.....

Date.....

Witness (2)

Name.....

Designation.....

Place.....

Date.....

ANNEXURE B
COVERING LETTER FORMAT

Offer Reference No.: _____

To:

Deputy General Manager
J & K Bank Ltd
Zonal office Srinagar

TENDER REFERENCE NO:

Having examined the tender document including all Annexure the receipt of which is hereby duly Acknowledged, we, the undersigned, offer Comprehensive AMC for mentioned Servo Stabilizers etc in conformity with the said tender in accordance with the Schedule of Prices indicated in the commercial offer and made part of this offer.

If our offer is accepted, we undertake to offer the solution from the date of Purchase Order

We agree to abide by this offer by the Bank and our offer shall remain binding upon us and may be accepted by the Bank any time before the expiration of that period.

Until a formal contract is prepared and executed, this offer, together with the Bank's written acceptance thereof and the Bank's notification of award, shall constitute a binding contract between us.

We understand that the Bank is not bound to accept the lowest or any offer the Bank may receive without assigning any reason whatsoever.

Dated this _____ day of _____ 2025

Signature: _____

(In the Capacity of :) Duly authorized to sign the offer for and on behalf of

Name:

Contact No:

Email id:

Annexure C

Compliance to Eligibility Criteria/ Prequalification for Empanelment of vendor/s for Comprehensive AMC of Servo Stabilizers installed in of Servo Stabilizers installed in various Branches/ATM's/Offices falling under Zonal Office, Srinagar.

The bidder needs to comply with all the eligibility criteria mentioned below. Non-compliance to any of these criteria would result in outright rejection of the Bidder's proposal. The bidder is expected to provide proof for each of the points for eligibility evaluation criteria. Any credential detail not accompanied by required relevant proof documents will not be considered for evaluation. All credential letters should be appropriately bound, labeled and segregated in the respective areas. There is no restriction on the number of credentials a bidder can provide.

The decision of the Bank would be final and binding on all the Bidders to this document. The Bank may accept or reject an offer without assigning any reason what so ever.

The bidder must meet the following criteria to become eligible for bidding:

Forms to be filled by the Tenderer/ Contractor/ Firm/ Supplier/ Bidder giving all the necessary information with supporting documents.

Part I:-

S. No.	PARTICULARS	DETAILS (Attach supporting documents)
1	Name of the Bidder/ Firm/ Agency	
2	Complete official Address with Contact No. & Email-ID	
3	Constitution of Bidder/ Firm/ Company (Attach supporting document)	
4	Year of Establishment (Attach supporting document)	
5	Name of Proprietor/ Partners/ Directors/ Authorized personnel (Attach relevant details)	

6	Address for correspondence along with contact no. & Email address	
7	Registration as Bidder/ Firm/ Individual with proof. (Attach supporting document)	
8	GST Registration No. with Proof (Attach supporting document)	
9	PAN of Bidder/ Firms/ Agency & proprietor/ Partners/ Director / Authorized personnel (attach details)	
10	Name of at least three types of similar nature of jobs costing not less than Rs.4.00 lacs each OR two such type of maintenance jobs costing not less than Rs.5.00 lacs each OR single work order of Rs. 8.00 lacs executed in last seven years (till 30.06.2025). The tenderer has to upload the following certificates issued by Concerned department for the said work: a) Allotment letter. b) Performance letter. c) Relevant TDS certificate//any other tax if applicable.	
12a	Self-declaration/ affidavit with respect to have not failed to complete any work. Certificate of not been blacklisted / barred by any public Sector Bank, any Government institute of India or any other organization at the time of bid submission. (Attach copy as per format provided in Annexure G).	
12b	Self-declaration/ affidavit/ of not involved with any litigation which threatens the solvency of the company/ Firm/ Agency. (Attach copy as per format provided in Annexure F).	
12c	Penalty imposed (if any)	
13	Details of service support available in the zone applied.	

15	List of Technical Staff along with contact details (attach details)	
16	EPF/ PPF detail, if applicable.	
17	Bank's Solvency Certificate for Rs. 3.00 Lacs (Attach copy)	
18	Average annual Turnover of last three financial years should not be less than Rs. 5.00Lacs (Attach details)	
19	Existing Clientele (Attach details along with Work orders)	
20	Tax clearance details for last three years (Furnish details)	
21	EMD details (mention details)	
22	Tender fees details	
23	Name & details of authorized signatory	

Seal & Signature of Bidder

Annexure D: Bill of Quantities

Servo stabilizers installed at Branch offices				
S.No.	BU/Office	Servo Make	Rating (KVA)	Phase
1	AHMAD NAGAR	Electricfield	15	SP
2	AIR CARGO	Electricfield	60	TP
3	ALAMGIRI BAZAR	Servokon	45	TP
4	AMIRA KADAL	Ultra Volt	45	TP
5	ANCHAR	Electricfield	30	TP
6	B P BATMALOO	Ultra Volt	30	TP
7	BADAMI BAGH CANTT.	Electricfield	30	TP
8	BAGH ALI MARDAN	Ultra Volt	10	SP
9	BAGH E MEHTAB	Vision	25	SP
10	BALGARDEN	Stepline	45	TP
11	BALLAHAMA SRINAGAR	Electricfield	7.5	SP
12	BARZULLA	Electricfield	30	TP
13	BAZAR BATMALOO	Servokon	10	SP
14	BEMINA	Electricfield	30	TP
15	BOARD OF SCHOOL EDUCATION	Vision	10	sp
16	BONE & JOINT HOSPITAL	Vision	10	sp
17	BOTSHAH MOHALLA	Ultra Volt	10	SP
18	BREIN NISHAT	Ultra Volt	20	SP
19	Chanpora	Servokon	30	TP
20	CHATTABAL	Ultra Volt	10	SP
21	CHEST DISEASE HOSPITAL	Electricfield	20	SP
22	Cluster kashmir central -I Nirman Complex	Nachiketa	60	TP
23	DALGATE	Electricfield	30	TP
24	FATEH KADAL	Ultra Volt	10	SP
25	FRUIT COMPLEX	Vision	25	TP
26	GANPATYAR	Servokon	15	SP
27	GEN BUS STAND BATMALOO	Electricfield	10	SP
28	GOVT MEDICAL COLLEGE	Ultra Volt	10	SP
29	GUND HASSIBAT	Electricfield	10	SP
30	HABBA KADAL	Ultra Volt	10	SP
31	HABBAK	Ultra Volt	10	SP
32	Hari singh high street	Nachiketa	45	TP

33	High Court Complex	Nachiketa	25	TP
34	HYDERPORA	Electricfield	20	SP
35	INTERNATIONAL BANKING DIVISION	Nachiketa	25	TP
36	ISLAMIA COLLEGE	Electricfield	20	SP
37	LADIES COUNTER JAWAHAR NAGAR	Electricfield	7.5	SP
38	JAWAHAR NAGAR	Electricfield	45	TP
39	JEHANGIR CHOWK (NABERA COMPLEX)	Electricfield	30	TP
40	KARAN NAGAR	Ultra Volt	45	TP
41	KHANYAR	Vision	25	TP
42	KHAYAM CHOWK	Vision	10	SP
43	KHONMOH	Ultra Volt	10	SP
44	KHIMBER	Ultra Volt	10	SP
45	LAL BAZAR	Servokon	10	SP
46	LAL MANDI	Nachiketa	25	TP
47	LASJAN	Ultra Volt	10	SP
48	MALLABAGH	Vision	10	SP
49	MALROO	Electricfield	15	SP
50	Magarmal Bagh	Nachiketa	30	TP
51	MEHJOOR NAGAR	Vision	10	SP
52	MIL BADAMI BAGH.	Vision	10	SP
53	MOVING SECTT.	Vision	10	SP
54	MUJIGUND	Electricfield	10	SP
55	NAIDYAR	Electricfield	15	SP
56	NALLAMAR ROAD	Vision	45	TP
57	NATIPORA	Vision	25	SP
58	NAWA KADAL	Ultra Volt	20	SP
59	NEW SECTT ROAD	Electricfield	30	TP
60	NEW THEED	Ultra Volt	10	SP
61	NOORBAGH	Vision	15	SP
62	NOWGAM	Electricfield	15	SP
63	NOWHATTA	Electricfield	30	TP
64	OLD SECTT.	Ultra Volt	10	SP
65	PALPORA	Vision	10	SP
66	PANTHA CHOWK	Vision	25	SP
67	PARIMPORA	Servokon	10	SP
68	PC DEPOT SRINAGAR	Vision	10	SP
69	PCR	Vision	10	SP
70	POLO VIEW	Servokon	45	TP
71	RESIDENCY ROAD SRINAGAR	Nachiketa	125	TP
72	REC NIT	Ultra Volt	10	SP
73	RAJOURI KADAL	Ultra Volt	15	TP

74	RANGRETH	Electricfield	10	SP
75	RAWALPORA	Servokon	10	SP
76	SSI LAL CHOWK	Servokon	45	TP
77	S.R. GUNJ	Electricfield	30	TP
78	SAFA KADAL	Electricfield	15	SP
79	SAIDA KADAL	Vision	25	SP
80	SHALIMAR	Ultra Volt	10	SP
81	SKIMS	Vision	10	SP
82	SKUAST	Vision	15	SP
83	SOLINA	Electricfield	30	TP
84	SONWAR	Servokon	10	SP
85	SOURA	Servokon	45	TP
86	TANKIPORA	Ultra Volt	10	SP
87	TRC SRINAGR	Vision	10	SP
88	TENGPORA BYPASS	Vision	10	SP
89	U.C.HAZRATBAL	Servokon	45	TP
90	U.C.HAZRATBAL Ext Counter	Ultra Volt	12.5	SP
91	UPPER SATHOO	Vision	25	SP
92	PREMIUM BRANCH JAWAHAR NAGAR	Electricfield	45	TP
93	ZAINA KADAL	Ultra Volt	10	SP
94	ZAKURA	Electricfield	15	SP
95	ZALDAGAR	Electricfield	15	SP
96	ZEWAN	Ultra Volt	10	SP
97	ZOONIMAR	Multimax	10	SP
98	ZONAL OFFICE SRINAGAR	Nachiketa	250	TP

List of Servo stabilizers of offsite ATM sites				
S No	ATM	Make	Capacity	ATM ID
1	AALI MASJID, EIDGAH	Vision	5 KVA	742
2	ABHI GUZAR CENTRAL MKRT SGR	Electricfield	5 KVA	453
3	AHMAD HOSPITAL	Electricfield	5 KVA	C170
4	AHMAD NAGAR BUCHPORA	Electricfield	5 KVA	1013
5	AIRCARGO,(Old Zero Bridge)	Electricfield	5 KVA	31
6	ALAMDAR COLONY RAWALPORA	Ultravolt	5 KVA	C029
7	ALAMDAR COLONY, LAL BAZAR	Electricfield	5 KVA	387
8	ALI JAN ROAD, SRINAGAR	Electricfield	5 KVA	202
9	ALLOCHI BAGH SRINAGAR	Vision	5 KVA	1009
10	ALNOOR COLONY HYDERPOAR BYPASS	Electricfield	5 KVA	204
11	ASHAI BAGH SRINAGAR	Electricfield	5 KVA	1017
12	A.D. BLOCK UNIV. CAMPUS	Vision	5 KVA	883
13	ASTANPORA TELBAL	Ultravolt	5 KVA	A855
14	AZAD BASTI NATIPORA	Electricfield	5 KVA	260
15	BAZAR BATAMALOO(Reck Chowk)	Vision	5 KVA	A328
16	BATPORA SAHANI BAGH	Electricfield	5 KVA	282
17	BADAMIBAGH PARK	Vision	5 KVA	
18	BB CANTT. MIL STATION	Ultravolt	5 KVA	
19	BILALIA MASJID LALBAZAR	Vision	5 KVA	943
20	BOTA KADAL	Vision	5 KVA	233
21	BOULEVARD, SRINAGAR (OS)	Electricfield	5 KVA	194
22	BUCHWARA	Vision	5 KVA	830
23	BUDSHAH CHOWK LAL CHOWK	Vision(SS Enter)	5 KVA	306
24	CD HOSPITAL	Vision	5 KVA	
25	CHANPORA CDM	Vision	5 KVA	
26	CHESHMASHAHI GATE	Ultravolt	5 KVA	C032
27	CHINAR CHOWK RAWALPORA	Electricfield	5 KVA	309
28	DALGATE, SRINAGAR	Vision(SS Enter)	5 KVA	539
29	DEDIKADAL DC OFFICE	Vision	5 KVA	
30	DHARBAG HARWAN	Ultravolt	5 KVA	C181
31	DIST. POLICE LINES, SGR	Vision(SS Enter)	5 KVA	201
32	DISTRICT POLICE LINES-2	Vision	5 KVA	761
33	DPS, PANTHACHOWK	Vision(SS Enter)	5 KVA	580
34	ENG. COMPLEX, RAJBAGH SGR	Electricfield	5 KVA	346
35	FINANCE CMPLX HAFT CHINAR	Ultravolt	5 KVA	C130
36	FIRDOUSABAD, BATMALOO	Vision	5 KVA	736

37	FIRDOUS ABAD BATMALOO 2	Ultravolt	5KVA	
38	GMC GATE HUB	Vision	5 KVA	244
39	GOJWARA CHOWK SGR	Vision	5 KVA	953
40	GONIKHAN MEHRAJA BAZAR	Electricfield	5 KVA	256
41	GREEN VALLEY RANGPORA	Ultravolt	5 KVA	A657
42	GULBERG COLONY , HYDERPORA	Vision	5 KVA	866
43	GOLF COURSE (OS)	Vision	5 KVA	148
44	GOUSIA COLONY NASEEM BAGH	Vision	5 KVA	
45	GULSHAN ALI SHALIMAR	Vision	5 KVA	879
46	HABAK CHOWK2	Electricfield	5 KVA	1003
47	HABAK, SRINAGAR	Vision(SS Enter)	5 KVA	574
48	HABBA KADAL SRINAGAR	Vision	5 KVA	667
49	HAFIZ BAGH, MALLABAGH	Electricfield	5 KVA	479
50	HAFTYARBAL SAFA KADAL	Vision	5 KVA	C085
51	HAJ HOUSE BEMINA BYPASS	Electricfield	5 KVA	258
52	HAMDANIA COLONY BEMINA	Ultravolt	5 KVA	179
53	HARWAN SGR	Vision	5 KVA	952
54	HYDERPORA PTRL PUMP HUB	Alba	5 KVA	C037
55	HMT CROSSING HUB	Vision(SS Enter)	5 KVA	81
56	HMT ZAINAKOTE NEAR GURDWARA	Electricfield	5 KVA	203
57	HSH STREET-I	Vision	5 KVA	977
58	IKHWAN CHOWK SRINAGAR(OS)	Vision	5 KVA	519
59	ILLAHI BAGH,SGR	Vision	5 KVA	713
60	IMPA CAMPUS SRINAGAR	Vision	5 KVA	393
61	INDHRA NAGAR SONWAR	Ultravolt	5 KVA	61
62	INDUSTRIAL ESTATE SANAT NAGAR	Electricfield	5 KVA	590
63	INDUSTRIAL ESTATE ZAKURA	Vision	5 KVA	
64	IQBAL PARK BINDROO SIDE	Vision	5 KVA	646
65	IQBAL PARK STADIUM ROAD	Vision	5 KVA	646
66	ISHBER NISHAT, KASHMIR	Vision	5 KVA	646
67	JAMALATA, NAWAKADAL	Electricfield	5 KVA	329
68	JAMIA MARKET, NOWHATTA	Electricfield	5 KVA	1034
69	JAMIA MASJID BUCHWARA	Ultravolt	5 KVA	A134
70	JOGILANKAR, SGR	Ultravolt	5 KVA	1004
71	KAMANGARPORA KADIKDL	Ultravolt	5 KVA	C128
72	KANITAR LEGENDS SCHOOL	Vision	5 KVA	C084
73	KRALSANGRI, SGR	Vision	5 KVA	
74	KHANI KAHI MOHALLA, SGR	Vision	5 KVA	755
75	KURSOO PADSHASHI BAGH	Ultravolt	5 KVA	84
76	KURSOO RAJBAGH	Vision	5 KVA	413
77	KOKERBAGH ZOONIMAR, SGR	Vision	5 KVA	
78	LAL NAGAR CHANAPORA	Electricfield	5 KVA	462
79	MAGARMAL BAGH SRINAGAR	Ultravolt	5 KVA	243

80	MAKHDOOM SAHIB, SGR	Electricfield	5 KVA	315
81	MIRZA KAMIL SAHIB, HAWAL	Vision	5 KVA	869
82	MISKEEN BAGH	Vision	5 KVA	929
83	MLA HOSTEL	Electricfield	5 KVA	336
84	NAID KADAL SGR	Electricfield	5 KVA	441
85	NAIK BAGH NOWGAM	Ultravolt	5 KVA	140
86	NARSING GARH BATMALOO	Vision	5 KVA	647
87	NASEEM BAGH, SGR	Ultravolt	5 KVA	1002
88	NATIPORA, SRINAGAR (OS)	Electricfield	5 KVA	177
89	NEELAM CHOWK	Vision	5 KVA	C180
90	NEW COLONY BATMALOO	Ultravolt	5 KVA	A857
91	NEW SECTT. ROAD SRINAGAR	Vision	5 KVA	852
92	NISHAT BAZAR SRINAGAR	Ultravolt	5 KVA	A759
93	NOORANI COLONY, PEERBAGH SGR	Electricfield	5 KVA	445
94	NOWSHERA, SRINAGAR	Vision(SS Enter)	5 KVA	557
95	OLD NAWAB BAZAR	Vision	5 KVA	870
96	ONTA BHAWAN, SRINAGAR	Electricfield	5 KVA	321
97	PALPORA SONWAR	Ultravolt	5KVA	
98	PANDRETHAN, PETROL PUMP	Servocon	5 KVA	1008
99	PANTHA CHOWK	Vision	5 KVA	
100	PARRAYPORA,SGR	Vision	5 KVA	711
101	PARTAP PARK RESIDENCY RD	Electricfield	5 KVA	79
102	PDD COMPLEX BEMINA	Vision	5 KVA	21
103	PEERBAGH,SGR	Vision	5 KVA	710
104	POLICE CNTL ROOM SGR (OS)	Ultravolt	5 KVA	149
105	RADIO COLONY RAJBAGH	Electricfield	5 KVA	444
106	RAINAWARI HUB	Vision(SS Enter)	5 KVA	246
107	RAMBAGH	Vision	5 KVA	766
108	RAWALPORA Wanbal	Vision	5 KVA	737
109	ROYAL SWEETS, AMIRA KADAL	Ultravolt	5 KVA	747
110	S S GATE, UNIVERSITY KASH	Vision	5 KVA	962
111	SAFA KADAL ,SGR	Ultravolt	5 KVA	621
112	SARAI BALA, SGR	Electricfield	5 KVA	446
113	SAZGARIPORA SGR	Electricfield	5 KVA	440
114	SEC.LINES TATTOGRND BTMLO	Vision	5 KVA	C129
115	SEKIDAFAR,SGR	Vision	5 KVA	709
116	SHAH MOHALLA NAWAB BAZAR	Vision	5 KVA	867
117	SHAHRI-I KHAS ZAINA KADAL	Ultravolt	5 KVA	87
118	SHARIFABAD MILITARY STATION	Electricfield	5 KVA	585
119	SHARJAH GROUND BEMINA	Ultravolt	5 KVA	42
120	SHER-E-KASHMIR CRICKET STADIUM	Vision	5 KVA	824
121	SMC SHOP OPP. GOVT PRESS	Vision	5 KVA	155
122	SONWAR BAZAR	Vision	5 KVA	234

123	SSG LINES GUPKAR ROAD	Vision	5 KVA	A791
124	SYED REHMAN BREIN (OS)	Ultravolt	5 KVA	56
125	Syed Sahib SONWAR	Vision	5 KVA	708
126	TANKIPORA	Ultravolt	5 KVA	A354
127	TAWANI GARH BEMINA	Vision	5 KVA	A658
128	TRC, SRINAGAR	Vision	5 KVA	98
129	UMER COLONY B LAL BAZAR	Electricfield	5 KVA	C030
130	UMER HAIR 90 FEET	Electricfield	5 KVA	139
131	UPPER SATHU	Vision	5 KVA	829
132	UPPER SOURA, SGR	Electricfield	5 KVA	344
133	URDU BAZAR	Electricfield	5 KVA	266
134	USMANIA COLONY BAGHE MEHTAB		5 KVA	266
135	VEER CHATTABAL	Electricfield	5 KVA	229
136	VIP ROAD HAZRATBAL	Electricfield	5 KVA	C033
137	VOLUNTARY MEDICARE SOCIETY	Servocon	5 KVA	SP
138	ZAKURA CAMPUS	Ultravolt	5 KVA	C146
139	ZEEWAN	Servocon	5 KVA	1037
140	ANZIMAR, KHANYAR	Ultravolt	7.5 KVA	SP
141	BAGHWAN PORA LAL BAZAR	Vision	7.5 KVA	SP
142	GORIPORA SANAT NAGAR	Vision	7.5 KVA	SP
143	OLD FATEH KADAL	Vision	7.5 KVA	SP

Note:- The list is indicative only and bidder shall have to provide services for the actual installed servo stabilizer.

Annexure E

PRICE BID FORM for Empanelment of vendor/s for Comprehensive Type AMC of Servo Stabilizers

S.No.	Nominal Capacity	AMC Rate per servo stabilizer per year (In Rupees) including GST
1	5 KVA 1 Ph	
2	7.5 KVA 1 Ph	
3	10/12.5 KVA 1 Ph	
4	15 KVA 1Ph	
5	15 KVA 3 Ph	
6	20 KVA 1 Ph	
7	20 KVA 3 Ph	
8	25 KVA 1 Ph	
9	25 KVA 3 Ph	
10	30 KVA 3 Ph	
11	45 KVA 3 Ph	
12	60 KVA 3 Ph	
13	75 KVA 3 Ph	
14	125KVA 3 Ph	
15	250KVA 3 Ph	

ANNEXURE F

Litigation Certificate

Reg.: Request for Proposal (RFP) For Empanelment of Vendor(s) for Comprehensive AMC of Servo stabilizer(s) Installed at Various Branches/Offices/ATM's

To be provided by Statutory Auditor/ Chartered Accountant

This is to certify that M/s_____, having registered office at_____, is not involved in any litigation which threatens the solvency of the company/ Firm/ Agency.

Date:
Place:

Signature of CA/Statutory Auditor

Name of CA/Statutory Auditor:
Designation:
Email ID:
Mobile No:
Telephone No.:
Seal of Company:

ANNEXURE G

**Undertaking for having been Non-Blacklisted
To be provided on letter head of the Bidder's Company/ Firm/ Agency**

To,
**Deputy General Manager
J & K Bank Ltd
Zonal office Srinagar**

**Reg.: Request for Proposal (RFP) For Empanelment of Vendor(s) for Comprehensive AMC
of Servo stabilizer(s) Installed at Various Branches/ Offices/ATMs**

Sir,
We, M/s _____ having registered office at _____ do hereby confirm that we have not been blacklisted/ debarred by the Government / Government agency / Banks / Financial Institutions/ any other organization. Furthermore, it is to confirm that we have not failed to complete any work order assigned to our firm in past 7 years.
This declaration is been submitted and limited to, in response to the tender reference mentioned in this document.

Yours faithfully,

Name of Signatory:
Signature of Authorized Signatory
Date:
Place:

ANNEXURE H

Undertaking for correctness of information furnished

To be provided on letter head of the Bidder's Company/ Firm/ Agency

To,

**Deputy General Manager
J & K Bank Ltd
Zonal office Srinagar**

Reg.: Request for Proposal (RFP) For Empanelment of Vendor(s) for Comprehensive AMC of Servo stabilizer(s) Installed at Various Branches/ Offices /ATMs

Sir,

We, M/s _____ having registered office at _____ do hereby confirm that information being provided by us in response to the mentioned RFP is to the best of our knowledge and belief and if in future any information provided by us turns out to be false/ incorrect, we will have no objection if J&K Bank forfeits our Earnest money deposit/ security deposit/ Performance guarantee or any such measure is taken by J&K Bank.

This declaration is been submitted and limited to, in response to the tender reference mentioned in this document.

Yours faithfully,

Name of Signatory:

Signature of Authorized Signatory

Date:

Place: