

Aadhaar Complaints Escalation Matrix

Level - 1			
ZONE	EDP INCHARGE NAME	EDP INCHARGE MOBILE NO	EDP INCHARGE E-MAIL ID
DELHI	NADIA ISHTIYAQ	7503554372	nadia.ishtiyag@jkbmail.com / edp.favour@jkbmail.com
JAMMU CENTRAL 1	SANJEEV SINGH	9419189208	edpjam@jkbmail.com / sanjeevsingh@jkbmail.com
JAMMU CENTRAL 2	GOURAV GUPTA	7051015600	edp.zojtwo@jkbmail.com / gourav.gupta@jkbmail.com
JAMMU NORTH-1	ASHISH ARORA	9906060868	ashish.arora@jkbmail.com
JAMMU NORTH-2	SANJAY GUPTA	9958661422	Sanjay.gupta@jkbmail.com
JAMMU WEST	AEHAJAZ AHMED	9906968022	edp.zorajo@jkbmail.com
KASHMIR CENTRAL 1	MIR NAVEED IQBAL	7006380422	naved.iqbal@jkbmail.com
KASHMIR CENTRAL 2	PEERZADA UMMER ASHRAF	7006565119	edp.zoktwo@jkbmail.com / peerzada.ummer@jkbmail.com
KASHMIR NORTH	MR SHEIKH SHOAB	9596226147	sheikh.shoaib@jkbmail.com / edp.zobara@jkbmail.com
KASHMIR SOUTH 1	WASEEM AHMAD	9906577998	waseem@jkbmail.com
KASHMIR SOUTH-2	MIR ARIEF	9419042744	mir.arif@jkbmail.com / edp.zoksou@jkbmail.com
LADAKH	MR. TSEWANG DORJE	9419269536	tsewang.dorje@jkbmail.com
MUMBAI	SYED ZEESHAN ALI	9906380110	zeeshan.ali@jkbmail.com / edp.sketch@jkbmail.com

Level - 2			
KIOSK TEAM	QAMAR MUSHTAQ	9858941356	qamar.mushtaq@jkbmail.com
KIOSK TEAM	MASOOMA MAQBOOL	9797866644	masooma.maqbool@jkbmail.com
KIOSK TEAM	ZUBAIR SIRAJ	9871117358	zubair.siraj@jkbmail.com

Level - 3			
PROJECT MANAGEMENT TEAM	QAZI KAMIL	9622510797	qazi.kamil@jkbmail.com